

CITY OF NEWPORT BEACH CORONA DEL MAR BUSINESS IMPROVEMENT DISTRICT BOARD AGENDA

100 Civic Center Drive, Corona del Mar Conference Room, Bay 1E

Thursday, January 26, 2017 - 7:30 AM

Corona del Mar Business Improvement District Board Members:

Bernie Svalstad, Chair Scott Laidlaw, Vice Chair Keith Dawson, Treasurer Edward Hanley, Director Hamid Kianipur, Director Scott LaFleur, Director Shawn Lim, Director Jim Walker, Director Vacant, Director

Staff Members: Mary Locey, Management Analyst

The Corona del Mar Business Improvement District meeting is subject to the Ralph M. Brown Act. Among other things, the Brown Act requires that the Corona del Mar Business Improvement District agenda be posted at least seventy-two (72) hours in advance of each regular meeting and that the public be allowed to comment on agenda items before the Business Improvement District and items not on the agenda but are within the subject matter jurisdiction of the Corona del Mar Business Improvement District. The Chair may limit public comments to a reasonable amount of time, generally three (3) minutes per person.

The City of Newport Beach's goal is to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, we will attempt to accommodate you in every reasonable manner. Please contact Mary Locey, Management Analyst, at least forty-eight (48) hours prior to the meeting to inform us of your particular needs and to determine if accommodation is feasible at (949) 644-3031 or mlocey@newportbeachca.gov.

NOTICE REGARDING PRESENTATIONS REQUIRING USE OF CITY EQUIPMENT

Any presentation requiring the use of the City of Newport Beach's equipment must be submitted to the City Manager's Office 24 hours prior to the scheduled meeting.

I. CALL MEETING TO ORDER

II. ROLL CALL

III. PUBLIC COMMENTS ON AGENDA AND NON-AGENDA ITEMS

Public comments are invited on agenda and non-agenda items generally considered to be within the subject matter jurisdiction of the Corona del Mar Business Improvement District (CdM BID). Speakers must limit comments to three minutes. Before speaking, we invite, but do not require, you to state your name for the record. The CdM BID has the discretion to extend or shorten the speakers' time limit on agenda or non-agenda items, provided the time limit adjustment is applied equally to all speakers. As a courtesy, please turn cell phones off or set them in the silent mode.

IV. CURRENT BUSINESS

A. Approval of Minutes

<u>Summary</u>: Board to review the draft meeting minutes from previous meeting(s). <u>Recommended Action</u>: Board to approve the meeting minutes.

Attachment - CdM BID Draft Minutes from the December 1, 2016 Meeting

B. City Council Report(s)

<u>Summary</u>: Oral report(s) from present City Council member(s). <u>Recommended Action</u>: None

C. Capital Improvements/Vision Planning for Fiscal Year (FY) 2017-18

<u>Summary</u>: Board to review the Vision Plan Sub-committee's proposed projects and goals for FY 2017-18. <u>Recommended Action</u>: Board to approve the FY 2017-18 projects and goals.

D. Newspaper Rack Project

<u>Summary</u>: Provide an update on the project. <u>Recommended Action</u>: None

E. Flower Street Sign Project

<u>Summary</u>: Provide an update on the project. <u>Recommended Action</u>: None

F. Landscaping/Tree Wells

<u>Summary</u>: Board to review a proposal for non-contract tree well maintenance. <u>Recommended Action</u>: Board to approve the proposal and allocate funding for the non-contract work.

Attachment - Pinnacle Proposal

G. Dolphin Topiary Program

<u>Summary</u>: Board to review the dolphin decoration program and consider budgeting for new decorations. <u>Recommended Action</u>: Board to approve a budget allocation for new decorations for the dolphin decoration program.

H. Financial Reports and Budget Review

Summary:

a) Board to review the BID's current financial reports.
b) Update on the FY 2016-17 assessment billing.
c) Update on the past due accounts and collection discussions within the City. <u>Recommended Action</u>:
a) Board to review and file the current financial reports.
b-c) None

Attachment - CdM BID Financial Reports for December 2016

I. Annual Town Meeting

<u>Summary</u>: Board to consider the date of Wednesday, April 19 for co-hosting the Annual Town Meeting.

<u>Recommended Action</u>: Board to approve Wednesday, April 19 for co-hosting the Annual Town Meeting.

J. Marketing and Administration Report

Summary:

- a) Explore CdM Campaign Updates
 - 1) Streetlight Banner Installation
 - 2) Sidewalk Sales/Business Block Parties
 - 3) Newspaper Ads
 - 4) Direct Mail
 - 5) Merchant Meetings
- b) Website Project Update

Recommended Action: None

K. Corona del Mar Chamber of Commerce Report

Summary:

- a) Board to consider a budget allocation of \$600 to co-sponsor a table with the Corona del Mar Chamber of Commerce for the February 10 Mayor's Dinner.
- b) Chamber and community updates.
- Recommended Action:
- a) Board to approve an allocation of \$600 for co-sponsoring a table with the Corona del Mar Chamber of Commerce for the February 10 Mayor's Dinner.
 b) None

V. <u>BOARD/COMMITTEE/COMMISSION ANNOUNCEMENTS OR MATTERS WHICH</u> <u>MEMBERS WOULD LIKE PLACED ON A FUTURE AGENDA FOR DISCUSSION,</u> <u>ACTION OR REPORT (NON-DISCUSSION ITEM)</u>

VI. ADJOURNMENT

Next regular meeting is scheduled for February 23, 2017

Corona del Mar Business Improvement District Board Meeting Minutes – December 1, 2016

City of Newport Beach Civic Center Corona del Mar Conference Room, 1st Floor, Bay E, 100 Civic Center Drive, Newport Beach, CA

I. Call to Order

Chairman Svalstad called the meeting to order at 7:35 a.m.

II. Roll Call

Chairman Svalstad asked everyone in the room to introduce themselves. <u>Board Members Present</u>: Chairman Svalstad, Director Dawson, Director Kianapur, Director Hanley, Director Laidlaw, Director Lim <u>BID Consultant:</u> Linda Leonhard, BID Marketing and Administrative Services Consultant (Corona del Mar Chamber of Commerce). <u>City Representatives:</u> Council Member Scott Peotter and Council Member Ed Selich <u>Guests:</u> Jim Mosher, Bryce Mott CDMRA

III. Public Comments on Agenda Items None

IV. CURRENT BUSINESS

A. Approval of Minutes

MOTION: Director Dawson made a motion to amend the adjournment time noted on the minutes to 8:50 a.m. and to approve the minutes as modified. Director Hanley seconded the motion and the motion carried by the following vote.

Approved: Svalstad, Dawson, Kianapur, Hanley, Laidlaw, Lim

B. City Council Report(s)

Council Member Selich reported that the Museum House project was approved by the City Council, but a referendum is pending. Council Member Selich feels that the sidewalk projects in CdM should be rethought. He proposed a redesign that would cut the concrete the width of the tree wells from the tree wells to the back of the buildings and fill with brick or some other theme throughout the Village, similar to main street in Seal Beach. It is attractive and less expensive. Discussions continue between the City and Caltrans regarding the responsibility of the stretch of Mariners Mile and the bridge. Council Member Selich announced that this was his last meeting.

C. Capital Improvements/Vision Planning for FY 2017-18

The Vison Plan Sub-committee will be scheduling a meeting to work on projects for FY 17-18. Ideas for the subcommittee were discussed such as a monument sign on the south end of the Business District and the sidewalk/tree well idea to make a connection to the south end, which has been somewhat neglected. Work on the parking ordinance was discussed with input from Council Member Selich on how to work with the City. Council Member Selich mentioned that there is likely going to be limited funding from the City next year. Other improvement project ideas where mentioned.

D. Newspaper Rack Project

The City asked the Board to approach the seven business owners where the proposed gangstyle racks would be located prior to taking the item to the City Council. Director Lim volunteered to meet with the business owners.

E. Flower Street Sign Program

The Board reviewed the Flower Street Program.

MOTION: Director Hanley made the motion to approve the project costs and requested the City's contractors perform the required work. Director Hamid seconded the motion. The motion carried by the following vote.

Approved: Svalstad, Dawson, Kianapur, Hanley, Laidlaw, Lim

F. Financial Reports Budget Review

The Board reviewed the current financial reports and noted that collections have been better. The second billing will be mailed in December. The City is working on a plan for collections for both the CdM BID and the NBRA BID.

MOTION: Director Dawson made the motion to approve and file the October 2016 financial reports. Director Laidlaw seconded the motion. The motion carried by the following vote.

Approved: Svalstad, Dawson, Kianapur, Hanley, Laidlaw, Lim

G. Marketing and Administration Report

New holiday decorations are a success and everything is fully operational.

H. Corona del Mar Chamber of Commerce Report

Discussion on the website, shop CdM and the Christmas Walk.

V. BOARD/COMMITTEE/COMMISSION ANNOUNCEMENTS OR MATTERS WHICH MEMBERS WOULD LIKE

PLACED ON A FUTURE AGENDA FOR DISCUSSION, ACTION OR REPORT (NON-DISCUSSION ITEM)

VI. ADJOURNMENT

Motion: Motion to adjourn was made by Director Hanley and seconded by Director Laidlaw.

Meeting Adjourned: 8:41 a.m.

Next meeting scheduled for January 26, 2017

NON-CONTRACT SALES ORDER

1

1

PINNACLE LANDSCAPE MANAGEMENT, INC

Date of Proposal: January 10, 2017 Proposal Submitted By: Richard

2200 South Fairview Street
Santa Ana, CA 92704
714-581-4930 phone
714-581-4941 fax

Job Name:	Corona Del Mar tree wells							
Job Number:	MOC 794							
Contact:		Bernie Svalatad						
Customer # *existing								
Customer Name *new								
Email								
Address								
Billing Instructions								
Pinnacle Lar	ndscape N	lanagement will furnish all labor and materials	to complete the v	vork descri	bed below:			
Description and Location of work		Installation of fill in plant materia	ls in tree wells alon	g PCH				
Quantity	Size	Description	Area	Unit Price	Extension			
1	1 gal	Mexican feather grass	2201 PCH	\$9.00	\$9.00			
1	1 gal			40.00				
	T gai	Mexican feather grass	2229 PCH	\$9.00	\$9.00			
6	1 gal	Mexican feather grass Boxwood	2229 PCH 2345 PCH	\$9.00				
<u> </u>		Ŭ			\$54.00			
-	1 gal	Boxwood	2345 PCH	\$9.00	\$54.00 \$12.50			
.5	1 gal Flat	Boxwood Senecio (Blue Fingers)	2345 PCH 2515 PCH	\$9.00 \$25.00	\$54.00 \$12.50 \$54.00			
.5	1 gal Flat 1 gal	Boxwood Senecio (Blue Fingers) Mexican feather grass	2345 PCH 2515 PCH 2853 PCH	\$9.00 \$25.00 \$9.00	\$54.00 \$12.50 \$54.00 \$12.50			
.5 6 .5	1 gal Flat 1 gal Flat	Boxwood Senecio (Blue Fingers) Mexican feather grass Senecio (Blue Fingers)	2345 PCH 2515 PCH 2853 PCH 3049 PCH	\$9.00 \$25.00 \$9.00 \$25.00	\$54.00 \$12.50 \$54.00 \$12.50 \$108.00			
.5 6 .5 12	1 gal Flat 1 gal Flat 1 gal	Boxwood Senecio (Blue Fingers) Mexican feather grass Senecio (Blue Fingers) Mexican feather grass	2345 PCH 2515 PCH 2853 PCH 3049 PCH 3107 PCH	\$9.00 \$25.00 \$9.00 \$25.00 \$9.00	\$54.00 \$12.50 \$54.00 \$12.50 \$108.00 \$18.00			
.5 6 .5 12 2	1 gal Flat 1 gal Flat 1 gal 1 gal	Boxwood Senecio (Blue Fingers) Mexican feather grass Senecio (Blue Fingers) Mexican feather grass Mexican feather grass	2345 PCH 2515 PCH 2853 PCH 3049 PCH 3107 PCH 3141 PCH	\$9.00 \$25.00 \$9.00 \$25.00 \$9.00 \$9.00	\$54.00 \$12.50 \$54.00 \$12.50 \$108.00 \$18.00 \$18.00			
.5 6 .5 12 2 2	1 gal Flat 1 gal Flat 1 gal 1 gal 1 gal	Boxwood Senecio (Blue Fingers) Mexican feather grass Senecio (Blue Fingers) Mexican feather grass Mexican feather grass Rosemary	2345 PCH 2515 PCH 2853 PCH 3049 PCH 3107 PCH 3141 PCH 3601 PCH	\$9.00 \$25.00 \$9.00 \$25.00 \$9.00 \$9.00 \$9.00	\$54.00 \$12.50 \$54.00 \$12.50 \$108.00 \$18.00 \$18.00 \$18.00 \$54.00			
.5 6 .5 12 2 2 6	1 gal Flat 1 gal Flat 1 gal 1 gal 1 gal 1 gal	Boxwood Senecio (Blue Fingers) Mexican feather grass Senecio (Blue Fingers) Mexican feather grass Mexican feather grass Rosemary Mexican feather grass	2345 PCH 2515 PCH 2853 PCH 3049 PCH 3107 PCH 3141 PCH 3601 PCH 3446 PCH	\$9.00 \$25.00 \$9.00 \$25.00 \$9.00 \$9.00 \$9.00 \$9.00	\$54.00 \$12.50 \$54.00 \$12.50 \$108.00 \$18.00 \$18.00 \$18.00 \$54.00 \$12.50			
.5 6 .5 12 2 2 6 .5	1 gal Flat 1 gal Flat 1 gal 1 gal 1 gal 1 gal Flat	Boxwood Senecio (Blue Fingers) Mexican feather grass Senecio (Blue Fingers) Mexican feather grass Mexican feather grass Mexican feather grass Rosemary Mexican feather grass Senecio (Blue Fingers)	2345 PCH 2515 PCH 2853 PCH 3049 PCH 3107 PCH 3141 PCH 3601 PCH 3446 PCH 3326 PCH	\$9.00 \$25.00 \$9.00 \$9.00 \$9.00 \$9.00 \$9.00 \$9.00 \$9.00 \$25.00	\$54.00 \$12.50 \$54.00 \$12.50 \$108.00 \$18.00 \$18.00 \$18.00 \$54.00 \$12.50 \$36.00			
.5 6 .5 12 2 2 6 .5 4	1 gal Flat 1 gal Flat 1 gal 1 gal 1 gal 1 gal Flat 1 gal	Boxwood Senecio (Blue Fingers) Mexican feather grass Senecio (Blue Fingers) Mexican feather grass Mexican feather grass Rosemary Mexican feather grass Senecio (Blue Fingers) Mexican feather grass Rosemary Mexican feather grass Senecio (Blue Fingers) Mexican feather grass	2345 PCH 2515 PCH 2853 PCH 3049 PCH 3107 PCH 3141 PCH 3601 PCH 3446 PCH 3326 PCH 3100 PCH	\$9.00 \$25.00 \$9.00 \$9.00 \$9.00 \$9.00 \$9.00 \$9.00 \$9.00 \$9.00	\$54.00 \$12.50 \$54.00 \$12.50 \$108.00 \$18.00 \$18.00 \$18.00 \$54.00 \$12.50 \$36.00 \$63.00			

Proposal Total \$539.50

894 Avocado

894 Avocado

\$9.00

\$25.00

\$9.00

\$25.00

WORK HAS BEEN 100% COMPLETED AND WE ARE SATISFIED WITH THE JOB; amounts will be paid in full without any offset.

Mexican feather grass

Senecio (Blue Fingers)

COMPLETED & APPROVED BY: Buyer/Agent's Name Print Name Title

1 gal

Flat

Date

Pinnacle Landscape Management Inc is hereby authorized to furnish all materials and labor required to complete the work stated for which customer agrees to pay the amount mentioned above and in accordance with the terms and conditions of this contract between the customer or it's agents and Pinnacle Landscape Management, Inc. PAYMENT IS DUE 30 DAYS AFTER RECEIPT OF INVOICE. A service charge may be added to accounts past due at the rate of 1.5% per month, 18% per annum. Both parties of this contract agree to binding arbitration as a method of settling any dispute resulting in the lack of payment. Should it be necessary for either party to file suit to enforce the provisions of this contract, or breach hereof or if the matter is arbitrated, the party prevailing in such action shall be entitled to reasonable attorneys fees and costs as part of any judgments rendered therein. The Customer may request additions, alterations, omissions or other modifications in the above stated scope of work, such changes shall be valid only upon written Change Order, executed by both parties acknowledging said change and the agreed upon price for performing the extra work. There is no warranty or guarantee on Annual Color.

Corona del Mar Business Improvement District Balance Sheet As of January 3, 2017

	Jan 3, 17
ASSETS Current Assets Checking/Savings Bill.com Money Out Clearing Bank Balance	30.00 145,499.07
Total Checking/Savings	145,529.07
Accounts Receivable 1200 · Accounts Receivable	-312.89
Total Accounts Receivable	-312.89
Total Current Assets	145,216.18
TOTAL ASSETS	145,216.18
LIABILITIES & EQUITY Equity 3900 · Retained Earnings Net Income	85,599.56 59,616.62
Total Equity	145,216.18
TOTAL LIABILITIES & EQUITY	145,216.18

2:36 PM 01/03/17 Cash Basis

Corona del Mar Business Improvement District Budget vs. Actual

July 2016 through June 2017

	Jul '16 - Jun 17	Budget	\$ Over Budget
linary Income/Expense			
Income			
City Matching Funds	40,000.00	40,000.00	0.00
Late Fees	999.75	0.00	999.75
Member Assessment	81,471.25	107,000.00	-25,528.75
Total Income	122,471.00	147,000.00	-24,529.00
Expense			
Highway Decor - Dekralite			
Contigency	0.00	3,000.00	-3,000.00
Holiday Decor (Contract)	23,721.70	21,000.00	2,721.70
Banner Program (Lite Pole)	2,588.35	5,178.00	-2,589.65
Total Highway Decor - Dekralite	26,310.05	29,178.00	-2,867.95
Website - Development			
Contingency	0.00	1,000.00	-1,000.00
Website - Dev. & Project Mgmt.	5,500.00	9,100.00	-3,600.00
Total Website - Development	5,500.00	10,100.00	-4,600.00
Marketing & Administration			
Website - Maintenance	0.00	7,200.00	-7,200.00
Contingency	0.00	5,000.00	-5,000.00
Consulting (Reporting)	7,748.44	23,000.00	-15,251.56
Website - Hosting/Tech Support	1,050.00	1,500.00	-450.00
Membership decals	724.56	1,200.00	-475.44
Annual Meeting	0.00	1,000.00	-1,000.00
Social Media/Communications	433.75	1,200.00	-766.25
Office Facilities/Storage/Phone	2,100.00	3,500.00	-1,400.00
Beautification Award Program	367.50	1,000.00	-632.50
Dolphins	42.50	1,000.00	-957.50
Christmas Walk	4,000.00	4,000.00	0.00
Directory	0.00	7,500.00	-7,500.00
Collateral/Brochures	1,131.60	1,600.00	-468.40
Marketing Campaigns & Programs	1,784.27	15,000.00	-13,215.73
Total Marketing & Administration	19,382.62	73,700.00	-54,317.38
Streetscape			
Street Furniture (Benches)	0.00	5,000.00	-5,000.00
Street Furniture (Maintenance)	0.00	1,000.00	-1,000.00
Total Streetscape	0.00	6,000.00	-6,000.00
Landscaping			
Landscaping Contingency	398.00	6,000.00	-5,602.00
Landscaping/Tree Wells - Pinn.	6,984.00	12,480.00	-5,496.00
Backflow Valve	0.00	2,000.00	-2,000.00
Total Landscaping	7,382.00	20,480.00	-13,098.00
6100 · Administration			
Acctng service fee (bill.com)	178.47		
Admin Bank Service Charge	26.85		

2:36 PM 01/03/17 Cash Basis

Corona del Mar Business Improvement District Budget vs. Actual

July 2016 through June 2017

	Jul '16 - Jun 17	Budget	\$ Over Budget
Account. & Fin. Reporting Svcs.	3,900.00	15,600.00	-11,700.00
Mailings	0.00	1,400.00	-1,400.00
Total 6100 · Administration	4,105.32	17,000.00	-12,894.68
Improvements			
News Racks	0.00	20,000.00	-20,000.00
Gateway Electrical Maintenance	0.00	1,000.00	-1,000.00
Consulting / Studies	0.00	2,800.00	-2,800.00
Parking	0.00	3,000.00	-3,000.00
Marguerite Project (Landscape)	0.00	22,000.00	-22,000.00
Total Improvements	0.00	48,800.00	-48,800.00
Outreach			
Community Workshops	174.39	842.00	-667.61
Contributions (Sherman Gardens)	0.00	500.00	-500.00
Total Outreach	174.39	1,342.00	-1,167.61
Total Expense	62,854.38	206,600.00	-143,745.62
Net Ordinary Income	59,616.62	-59,600.00	119,216.62
Other Sources/Uses			
Other Sources			
Retained Earnings (Carry over from prior years)	85,599.56	64,000.00	21,599.56
Total Other Sources	85,599.56	64,000.00	21,599.56
Net Other Sources	85,599.56	64,000.00	21,599.56
Total Equity	145,216.18	4,400.00	140,816.18

Corona del Mar Business Improvement District A/P Aging Summary As of January 3, 2017

	Current	1 - 30	31 - 60	61 - 90	> 90	TOTAL
Community Business Solutions	1,300.00	0.00	0.00	0.00	0.00	1,300.00
Corona Del Mar Chamber	1,128.24	0.00	0.00	0.00	0.00	1,128.24
TOTAL	2,428.24	0.00	0.00	0.00	0.00	2,428.24

Register: Bank Balance

From 12/01/2016 through 01/03/2017

Sorted by: Date, Type, Number/Ref

Date	Number	Payee	Account	Memo	Payment	С	Deposit	Balance
12/07/2016			-split-	Deposit		Х	2,500.50	176,747.04
12/12/2016		CitiBank	6100 · Administration:		8.95	Х		176,738.09
12/22/2016		Pinnacle	2000 · Accounts Payable	NEW9265	1,040.00	Х		175,698.09
12/22/2016		Community Business	2000 · Accounts Payable	Professional Fi	1,300.00	Х		174,398.09
12/22/2016		Corona Del Mar Cha	2000 · Accounts Payable	Website Devel	500.00	Х		173,898.09
12/22/2016		Corona Del Mar Cha	2000 · Accounts Payable	Marketing & A	1,512.50	Х		172,385.59
12/22/2016	Bill.com	Community Business	2000 · Accounts Payable	Bill.com servic	178.47	Х		172,207.12
12/27/2016		Dekra - Lite	2000 · Accounts Payable		26,310.05	Х		145,897.07
12/27/2016		Pinnacle	2000 · Accounts Payable	NEW9265	398.00	Х		145,499.07



This statement: December 30, 2016 Last statement: November 30, 2016

023 CITY OF NEWPORT BEACH

(CDM BID)

100 CIVIC CENTER DR

NEWPORT BEACH CA 92660

Page 1 (0)

Account #:

Contact us: 800 773-7100

Orange CO Airport Office 18111 Von Karman Ave., Ste. 100 Irvine CA 92612

cnb.com

Analyzed Business Checking

Account Summary		Account Activity		
Account number		Beginning balance (11/30/2016)		\$174,246.54
Minimum balance	\$145,499.07			
Average balance	\$167,057.36	Credits Deposits (1)	+ 2,500.50	
Avg. collected balance	\$166,973.00	Electronic cr (0)	+ 0.00	
-		Other credits (0)	+ 0.00	
		Total credits		+ \$2,500.50
		Debits Checks paid (0)	- 0.00	
		Electronic db (5)	- 31,247.97	
		Other debits (0)	- 0.00	
		Total debits		- \$31,247.97
		Ending balance (12/30/2016)		\$145,499.07
DEPOSITS				
Date Description			Reference	Credits
12-14 Deposit				2,500.50

0830N

ELECT	ELECTRONIC DEBITS					
Date	Description	Debits				
12-12	Preauthorized Debit TRANSFIRST LLC DISCOUNT CCD CITY OF NB-CDM 41399800999184					
	CI TY OF NB-CDMBID DISCOUNT	8.95				
12-13	Preauthorized Debit BILL.COM PAYABLES 015LMXFKXCJ6B9I CORONA DEL MAR BID CCD	178.47				
12-21	Preauthorized Debit BILL.COM PAYABLES 015MOPJBLEJAG3A CORONA DEL MAR BID CCD	4,352.50				
12-23	Preauthorized Debit BILL.COM PAYABLES 015ZALAXHWJCF49 CORONA DEL MAR BID CCD	26,310.05				
12-29	Preauthorized Debit BILL.COM PAYABLES 015MWKOBMSJDW2Q CORONA DEL MAR BID					
	CCD	398.00				

DAILY BALANCES

Date	Amount	Date	Amount	Date	Amount	Date	Amount
11-30	174,246.54	12-13	174,059.12	12-21	172,207.12	12-29	145,499.07
12-12	174,237.59	12-14	176,559.62	12-23	145,897.07		



IMPORTANT NOTICE

Please examine your statement at once. You are in the best position to find errors or unauthorized transactions and you must tell us at once. If nothing is reported to us promptly this statement will be considered correct and any liability we may have to you may be limited.

In case of errors or questions about your electronic funds transfers: Call or write us at the telephone number or address shown on the front of this statement if you think your statement or receipt is wrong or you need more information about a transfer listed on the statement or receipt.

For Consumer accounts: We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. (1) Tell us your name and account number. (2) Tell us the dollar amount of the suspected error. (3) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (20 business days for new accounts), we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

For Business and other non-Consumer accounts: We must hear from you at once if there is an error on your account or you think a transaction is unauthorized. We will investigate promptly. Failure to contact us may prevent us from blocking further unauthorized transactions or recovering money for you. If we made an error we will correct your account at the conclusion of our investigation.

Direct Deposits: If you have arranged to have direct deposits (e.g. Social Security) made to your consumer account at least once every 60 days from the same person or company, you can call us at the telephone number on the front of this statement to find out whether the deposit has been made.

You may obtain a form to help you **balance your account** at <u>www.cnb.com/reconcile</u> or call us at the telephone number shown on the front of this statement to have a form mailed to you.

All items credited are subject to final payment. See your Account Agreement and Disclosures or Treasury Management Disclosure and Agreement and Fee Schedules for other terms and conditions applicable to your account.

