



CITY OF NEWPORT BEACH BOARD OF LIBRARY TRUSTEES AGENDA

Balboa Branch Library
100 E. Balboa Boulevard, Newport Beach, CA 92661

Monday, March 21, 2022 - 5:00 PM

Board of Library Trustees Members:

Paul Watkins, Chair
Kurt Kost, Vice Chair
Barbara Glabman, Secretary
Douglas Coulter, Board Member
Janet Ray, Board Member

Staff Members:

Tim Hetherton, Library Services Director
Francine Jacome, Administrative Support Specialist

The Board of Library Trustees meeting is subject to the Ralph M. Brown Act. Among other things, the Brown Act requires that the Board of Library Trustees agenda be posted at least seventy-two (72) hours in advance of each regular meeting and that the public be allowed to comment on agenda items before the Commission and items not on the agenda but are within the subject matter jurisdiction of the Board of Library Trustees. The Chair may limit public comments to a reasonable amount of time, generally three (3) minutes per person.

The public can submit questions and comments in writing for the Board of Library Trustees to consider. Please send them by email to the Library Services Department at LibraryBoard@newportbeachca.gov by Sunday, March 20, at 4:00 p.m. to give the Board of Library Trustees time to consider your comments. All emails will be made part of the record.

The City of Newport Beach's goal is to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, we will attempt to accommodate you in every reasonable manner. Please contact Tim Hetherton, Library Services Director, at least forty-eight (48) hours prior to the meeting to inform us of your particular needs and to determine if accommodation is feasible at (949) 717-3801 or thetherton@newportbeachca.gov.

NOTICE REGARDING PRESENTATIONS REQUIRING USE OF CITY EQUIPMENT

Any presentation requiring the use of the City of Newport Beach's equipment must be submitted to the Library Services Department 24 hours prior to the scheduled meeting.

I. CALL MEETING TO ORDER

II. ROLL CALL

III. PLEDGE OF ALLEGIANCE

IV. NOTICE TO THE PUBLIC

The City provides a yellow sign-in card to assist in the preparation of the minutes. The completion of the card is not required in order to address the Board of Library Trustees. If the optional sign-in card has been completed, it should be placed in the tray provided.

The Board of Library Trustees of Newport Beach welcomes and encourages community participation. Public comments are generally limited to three (3) minutes per person to allow everyone to speak. Written comments are encouraged as well. The Board of Library Trustees has the discretion to extend or shorten the time limit on agenda or non-agenda items. As a courtesy, please turn cell phones off or set them in the silent mode.

V. CONSENT CALENDAR

All matters listed under CONSENT CALENDAR are considered to be routine and will all be enacted by one motion in the form listed below. Board of Library Trustees have received detailed staff reports on each of the items recommending an action. There will be no separate discussion of these items prior to the time the Board of Library Trustees votes on the motion unless members of the Board of Library Trustees request specific items to be discussed and/or removed from the Consent Calendar for separate action. Members of the public who wish to discuss a Consent Calendar item should come forward upon invitation by the Chair.

A. Consent Calendar Items

- 1. Minutes of the Feb 22, 2022, Board of Library Trustees Meeting (pp. 5-18)**

[DRAFT OF MINUTES](#)

- 2. Patron Comments (pp. 19-21)**

Monthly review of evaluations of library services through suggestions and requests received from patrons.

[PATRON COMMENTS](#)

- 3. Library Activities (pp. 22-30)**

Monthly update of library events, services, and statistics.

[FEBRUARY ACTIVITIES](#)

- 4. Expenditure Status Report (p. 31)**

Monthly expenditure status of the library's operating expenses, services, salaries, and benefits by department.

[FEBRUARY EXPENDITURES](#)

- 5. Board of Library Trustees Monitoring List (p. 32)**

List of agenda items and dates for monthly review of projects by the Board of Library Trustees.

[MONITORING LIST](#)

VI. CURRENT BUSINESS

A. Items for Review

6. Balboa Branch Update (pp. 33-36)

Branch Librarian Evelyn Rogers presents an overview of Balboa Branch's activities and resources.

[BALBOA BRANCH UPDATE](#)

7. Balboa Branch Replacement Update (pp. 37-68)

Staff will present survey results for the Balboa Branch Replacement project.

[BALBOA BRANCH SURVEY](#)

8. Lecture Hall Update

Trustee Ray will report on activities related to the Library Lecture Hall project.

9. COVID-19 Update (p. 69)

Staff will update the Trustees on the Library's activities during COVID-19.

[COVID-19 UPDATE](#)

10. Library Services

Report of Library issues regarding services, patrons, and staff.

B. Monthly Reports

11. Library Foundation Liaison Reports (p. 70)

- A. Library Foundation Board - Report of the most recently attended meeting.
- B. Library Live Lectures Committee - Report of the most recently attended meeting.
- C. Witte Lectures Committee - Report of the most recently attended meeting.

[LIBRARY LIVE NOTES](#)

12. Friends of the Library Liaison Report

Trustee update of the most recently attended Friends of the Library Board meeting.

13. Literacy Services Liaison Report

Trustee update of the most recently attended Literacy Services Advisory Board meeting.

VII. PUBLIC COMMENTS ON NON-AGENDA ITEMS

Public comments are invited and non-agenda items generally considered to be within the subject matter jurisdiction of the Board of Library Trustees. Speakers must limit comments to three (3) minutes. Before speaking, we invite, but do not require, you to state your name for the record. The Board of Library Trustees has the discretion to extend or shorten the speakers' time limit on agenda or non-agenda items, provided the time limit adjustment is applied equally to all speakers. As a courtesy, please turn cell phones off or set them in the silent mode.

VIII. BOARD OF LIBRARY TRUSTEES ANNOUNCEMENTS OR MATTERS WHICH MEMBERS WOULD LIKE PLACED ON A FUTURE AGENDA FOR DISCUSSION, ACTION OR REPORT (NON-DISCUSSION ITEM)

IX. ADJOURNMENT

CITY OF NEWPORT BEACH

Board of Library Trustees
Newport Beach Central Library
1000 Avocado Avenue, Newport Beach, CA 92660
Meeting Minutes
Tuesday, February 22, 2022 – 5:00 p.m.

I. **CALL MEETING TO ORDER** – 5:00 P.M.

II. **ROLL CALL** – Roll Call by Francine Jacome, Administrative Support Specialist

Trustees Present: Chair Paul Watkins, Secretary Barbara Glabman, Trustee Douglas Coulter, Trustee Janet Ray

Trustees Absent: Vice Chair Kurt Kost (excused)

Staff Present: Tim Hetheron, Library Services Director
Francine Jacome, Administrative Support Specialist
Melissa Hartson, Circulation & Technical Processing Coordinator
/Acting Library Services Manager
Debbie Walker, Youth & Branch Services Coordinator
Natalie Basmacyan, City of Newport Beach Homeless Coordinator

Staff Absent: Rebecca Lightfoot, Adult Services Coordinator

III. **PLEDGE OF ALLEGIANCE** – Led by Secretary Glabman

IV. **NOTICE TO THE PUBLIC**

V. **CONSENT CALENDAR**

A. **Consent Calendar Items**

1. **Minutes of the January 18, 2022, Board of Library Trustees Meetings**

Chair Watkins confirmed that the other Trustees did not wish to discuss and/or did not wish to remove items from the Consent Calendar. He noted that he had the following correction to the minutes:

- Handwritten Page 5, the last sentence should be revised to read “he read California Appropriations Code Section 54957b1.” Then following “based on that” there should be a comma.
- Handwritten Page 6, the sentence should be corrected to read “Chair Watkins confirmed that the other members of the board did not wish to discuss and/or did not wish to remove items from the Consent Calendar.”
- Handwritten Page 8, six lines from the bottom it should be “complement.”
- Handwritten Page 10, five lines down replace “flyer” with “flyover.”
- Handwritten Page 12, under Item B change “from Thursday” to “to Thursday” and strike “a date uncertain.”

2. **Patron Comments**
Monthly review of evaluations of library services through suggestions and requests received from patrons.
3. **Library Activities**
Monthly update of library events, services, and statistics.
4. **Expenditure Status Report**
Monthly expenditure status of the library's operating expenses, services, salaries, and benefits by department.

Chair Watkins noted that seven months into the Fiscal Year the Board of Library Trustees (BLT) is 9% underbudget.

5. **Board of Library Trustees Monitoring List**
List of agenda items and dates for monthly review of projects by the Board of Library Trustees.

Chair Watkins called for the public comment, but there was none. He called for a Motion.

Motion made by Secretary Glabman, seconded by Trustee Coulter, and carried (3-0-1-1) to approve the Consent Calendar with edits to the minutes of January 18, 2022.

AYES: Watkins, Glabman, Coulter
NOES:
ABSTENTIONS: Ray
ABSENCES: Kost

VI. **CURRENT BUSINESS**

A. **Items for Review**

6. **Library Gift and Donor Policy (NBPL 3)**
Staff recommends that the Board of Library Trustees review and accept revisions to Library's NBPL 3 *Gift and Donor* policy.

Library Services Director Tim Hetherton reported that they review Library policies on a two-year basis, so the *Gift and Donor* policy was last reviewed in 2020. Staff consulted with Foundation Chair Karen Clark and CEO Jerry Kappel to clarify the policy related to Foundation gifts. They also revised the recognition walls part of the policy and the corresponding diagram. Otherwise, there were some grammatical changes.

Chair Watkins stated that the revisions to the policy were a collaborative effort by staff, the Foundation, and the public. He called for BLT questions, comments, or changes.

Trustee Ray asked if there were a lot of changes and noted that she remembered the 2020 revisions.

Chair Watkins directed her attention to the redline copy on Page 33. He stated he had several changes and asked everyone to view Page 33. Above the words "donor recognition wall" there is a line that says "this policy concerning Foundation gifts to the Foundation" is redundant. It should read "this policy concerning gifts to the Foundation to fund specific collections or areas of the library will require express approval of the BLT." Second, six lines from the bottom of the page it says "at the February 4, 2013, regular meeting" the comma should be deleted after 2013. On Page 34 line 2 it reads "which are still available as of the date that this policy was last amended" after that add the following, "and are shown on the attached diagram." Finally, seven or eight lines down references the February 4, 2013, regular meeting. The comma following "2013" should also be deleted. He called for the public comment.

Jerry Kappel, NBPLF CEO, commented that on Page 33 under "Foundation Gifts" it says that donors who contribute to the Foundation shall be recognized in a manner that is designed by the Foundation. The Trustees do not have to approve a gift of a book or free tickets or any of the other benefits. Any benefit that has impact on the Library, or add a name on the wall, but general donor benefits were never intended to be approved by the BLT except for those benefits that have an impact on the Library itself.

Chair Watkins asked if he had other changes.

Mr. Kappel stated he did. Specifically, on Page 34 where it said that "if a pledge payment is not paid within 30 days" he requested it be changed to 90 days as major donors sometimes have to go to funds or foundations which can take longer than 30 days.

Chair Watkins asked for Library Services Director Hetherton's comments on the suggested changes.

Library Services Director Hetherton said that he was taken aback by the change on Page 33 at first, but if one reads further through the policy it says that "gifts to fund specific collections or areas of the Library must be reviewed and approved by the BLT." So, there is oversight by the Council appointed Board for improvements or modifications to the building, collections, or acceptance of funds for technology. So that revision can be accepted.

Chair Watkins suggested keeping the language but adding "in the case of Library related gifts" or "strictly Library related gifts."

Library Services Director Hetherton thought they were ok without the addition of that language.

Chair Watkins confirmed that Library Services Director Hetherton was okay with deleting "and approved by the Board of Library Trustees."

Library Services Director Hetherton agreed.

Chair Watkins asked if the BLT had comments on Mr. Kappel's suggestion to change 30 days to 90 days. He thought the argument made was compelling and indicated that the BLT agreed with Mr. Kappel's suggestions. He called for a Motion.

Motion made by Trustee Coulter, seconded by Secretary Glabman, and carried (4-0-0-1) to approve Library *Gift and Donor* Policy (NBPL 3) with additional edits.

AYES: Watkins, Glabman, Ray, Coulter

NOES:

ABSTENTIONS:

ABSENCES: Kost

7. Annual Budget – Preliminary Review

Staff requests that the Board of Library Trustees review and approve the preliminary Library operating budget for Fiscal Year 2022/2023.

Circulation & Technical Processing Coordinator/Acting Library Services Manager Melissa Hartson stated that she was bringing forth the 2022/2023 preliminary budget for review. Staff received direction from the City Manager to prioritize requests for program enhancements. Staff determined they needed to request an additional \$50,000 for the collections as for the past ten years they have started with \$619,740 for materials. The other enhancement request submitted was for \$3,000 for maintenance at Corona del Mar now that the building is open. She and Library Services Director Hetherington met with the City Manager on February 10, 2022, to review the requests, which were received favorably but will not necessarily be granted. Since the Corona del Mar request was small, they may be asked to look to other areas of the budget for the maintenance funds. The revenue projections were modest and included on Handwritten Page 47, which she directed the Trustees to review. Actual revenues for the year are expected to be closely aligned with the submitted projections. Library fine revenues have decreased due to COVID and the automatic renewal system, but they are on track for approximately \$50,000 in fines. Refunds and rebates are revenue generated from patrons paying for lost materials.

Chair Watkins confirmed that the refunds and rebates figure was actual through seven months.

Circulation & Technical Processing Coordinator/Acting Library Services Manager Hartson stated that was correct. Lastly, the video plan rental category is revenue generated from one day rentals of DVDs. They stopped ordering one day rentals over the pandemic and just resumed it this Fiscal Year. Movie studios have not produced that much, but it is anticipated to return. The \$2,000 projection is very modest. She indicated she was prepared to answer BLT questions.

Secretary Glabman inquired about SLS Grant funds.

Circulation & Technical Processing Coordinator/Acting Library Services Manager Hartson explained that was the consortium of libraries that they belong to and every year they receive a rebate for eBook and audio book purchases. This Fiscal Year they received \$2,337. Some projections have been left blank because they cannot estimate grants and donations. Only City revenues have been projected.

Chair Watkins called for additional questions.

Trustee Coulter thanked Ms. Hartson.

Chair Watkins called for the public comment. Hearing none he called for a Motion.

Motion made by Trustee Coulter, seconded by Trustee Ray, and carried (4-0-0-1) to approve the preliminary Library operating budget for Fiscal Year 2022/2023.

AYES: Watkins, Glabman, Ray, Coulter
NOES:
ABSTENTIONS:
ABSENCES: Kost

8. Arts and Culture Update

Staff will present the annual report on the activities of the Cultural Arts Division.

Library Services Director Hetherington reported that the Library had a Cultural Arts Division which works closely with the City Arts Commission (CAC) and serves in an advisory capacity to City Council for artistic and cultural matters. Currently, the Cultural Arts Division staff consists of himself and Cultural Arts Assistant Camille Escareal-Garcia. Ms. Escareal-Garcia was hired about a year ago and has been invaluable in terms of Cultural Arts programming.

Some of the programs handled are four Concerts on the Green and a concert at Marina Park, which are attended by thousands of people. The operating principle of staff related to arts programming is getting value for the funds spent.

Other programs are art exhibits in the Central Library, and they have artists booked through 2024.

There is the annual Newport Beach Art Exhibition, which is generally held in June, but is being held May 14, 2022. The event includes a ceremony and reception and is very popular. Art in the Park is an annual fundraising event for the Newport Beach Arts Foundation on the Civic Green. It has been canceled the past two years due to COVID.

The City also provides \$30,000 annually to be given in Cultural Arts Grants for local arts programs and is awarded by the CAC. The grants tend to go to small nonprofits and are very important to them for programming funds.

The Sculpture Exhibition in Civic Center Park is becoming an annual event and they work with ArtsOC to handle the call for entries, the artists, and the installation of the work. There is a walking tour of the exhibition available via app, which is popular. Phase VII has been improved by City Council and the installations will happen in June.

A new event is the Student Art Contest, which is an exhibition for pre-K through 12th grade students at the Library with an awards ceremony.

Lastly, there is a photography contest for the Sculpture Exhibition, which was suggested by Secretary Glabman when she was a City Arts Commissioner. He indicated he was happy to take questions.

Chair Watkins indicated that he was excited for the Sculpture Exhibition Phase VII.

Secretary Glabman commented that the grants given by the City and monitored by the CAC are given for specific programming to provide for Newport Beach residents.

Trustee Ray asked if Art in the Park would happen this year.

Library Services Director Hetherington indicated he was not sure if the Newport Beach Arts Foundation was planning it for this year or not, but he would get back to the BLT.

Chair Watkins called for further BLT and public comment, but there was none. The BLT received and filed the report.

9. Lecture Hall Update

Trustee Ray will report on activities related to the Library Lecture Hall project.

Trustee Ray reported that she spoke with Jill Johnson-Tucker, and she thought things were progressing. There will be a meeting of the ad hoc committee in early March. The architect is working on perfecting the acoustics and will provide chair samples at the next meeting. The City is reviewing the naming rights for the Library Lecture Hall, and she would report back on that in the future.

Chair Watkins called for further BLT and public comment, but there was none. The BLT received and filed the report.

10. Balboa Branch Replacement Update

Trustee Ray will report on activities related to the Balboa Branch Replacement project.

Trustee Ray stated that the survey was on Pages 52 and 53. It has been circulated and there has been about 200 responses.

Library Services Director Hetherington stated that was correct.

Trustee Ray indicated she has been approached by a number of people who want to know why the Library is being torn down as they think it is being torn down and not replaced. She suggested making it clear to residents what is happening. There might need to be a public announcement. The people love the Balboa Branch and can be the Library's best advocates so long as they understand that it is not just being torn down.

Chair Watkins stated that despite the name, the survey was not very clear until the last question that there would be a new facility replacing the current facility. He understood the comment and asked for Library Services Director Hetherington's opinion.

Library Services Director Hetherington suggested relaunching the survey with changed wording and stated he would work with the Marketing Specialist.

Chair Watkins thought that was perfect.

Library Services Director Hetherington thought there was an element of suspicion left over from 2010 when they discussed it being a bookless branch. He would do all he could to assure the public there would be a nice branch there.

Trustee Ray said the locals would be strong advocates, but they were currently nervous.

Secretary Glabman asked if the survey went out online or if it was only available to the Trustees.

Library Services Director Hetherton said that it was sent via email blast to 19,000 subscribers and posted in Stu News.

Secretary Glabman explained that as she did not live on the Peninsula or use that branch she could not make a judgement on many questions.

Chair Watkins indicated that they would have a full report the next month.

Trustee Ray asked if there was any way to target the Peninsula.

Library Services Director Hetherton explained he did not personally know a way to do that but would consult with people who might.

Chair Watkins called for BLT comments and questions. Hearing none, he called for the public comment.

Rhonda Watkins, Newport Beach resident, suggested a banner at the branch to advertise the survey to capture residents that are not on the email list.

Library Services Director Hetherton thought that was a smart idea and the BLT generally agreed.

Chair Watkins asked if the Marketing Specialist could look into it.

Library Services Director Hetherton stated she could.

Chair Watkins called for further public comment. Hearing none, the BLT received and filed the report.

11. COVID-19 Update

Staff will update the Trustees on the Library's activities during COVID-19.

Library Services Director Hetherton reported they returned to COVID restrictions in December with the cessation of in-person services like storytimes and the passport office. These restrictions ended earlier in February and all locations are back to normal hours. The public is not required to wear masks as long as they are vaccinated and vaccination status is self-attested. Programs and storytimes have resumed. Several staff members had been ill, but everyone is back.

Chair Watkins called for BLT comments or questions. Hearing none he called for the public comment.

Jim Mosher, Newport Beach resident, requested clarification on the Library's hours.

Library Services Director Hetherington stated that the branches are operating at pre-pandemic hours.

Chair Watkins called for further public comment, but there was none. The BLT received and filed the report.

12. Selection of Book Titles for Craig Gray's *A Novel Idea*

Staff requests that each member of the Board of Library Trustees select the title of one novel each to be engraved on *A Novel Idea*.

Library Services Director Hetherington explained that one of the pieces approved by City Council for Phase VII of the Sculpture Exhibition is called *A Novel Idea*. It is a functional bench made from books. The artist has presented the opportunity to engrave book titles on the spines of the books. There are 12 titles needed, so each of the seven CAC Commissioners and five BLT Trustees are asked to submit the title of a novel that they would like included on the bench by March 1, 2022. The book should be a novel since the piece is titled *A Novel Idea*.

Secretary Glabman offered *Little Women* by Louisa May Alcott or *The Fountainhead* by Ayn Rand.

Library Services Director Hetherington asked her which she would pick if she had to.

Secretary Glabman said it would probably be *Little Woman* as it is more universal.

Library Services Director Hetherington stated that she had until March 1 to make the decision.

Secretary Glabman indicated that was her decision.

Chair Watkins asked for BLT comments or questions, but there were none. He asked the BLT to provide their selections by March 1.

Trustee Coulter asked if a Bill O'Reilly book would fall in the right category.

Library Services Director Hetherington stated that was nonfiction.

Trustee Coulter said they were novels.

Chair Watkins asked if he was speaking of the Lincoln book.

Trustee Coulter said he was thinking of *Killing Jesus* and noted he just bought the newest book.

Chair Watkins noted that a member of the public suggested that they have a sea or mariners type theme such as *Moby Dick* or that they select local authors. He asked the BLT to take that into consideration and send their selections to Library Services Director Hetherington by March 1. He called for public comment but hearing none the BLT received and filed the report.

13. Acceptance of Donations

Staff recommends the Board of Library Trustees approve the acceptance of multiple donations from the Newport Beach Public Library Foundation to enhance the Library's materials collection.

Chair Watkins directed the BLT's attention to Handwritten Page 58 and said the Foundation donations include \$2,600 from Marilyn Robbins, \$3,455 from the Giving Tuesday online campaign, and \$25,000 from Joan R. Sullivan.

Library Services Director Hetherington explained that Joan R. Sullivan is a very nice woman who wanted to donate specifically for children's nonfiction dealing with STEM topics, biographies, and read-alongs. He recommended the BLT accept all the gifts.

Trustee Ray asked if Ms. Sullivan also gave to the Corona del Mar Branch.

Library Services Director Hetherington stated that was a different donor.

Chair Watkins called for further BLT comments, but there were none.

Secretary Glabman asked if it was appropriate to send thank you notes to the individuals.

Chair Watkins replied that he had the same question, and that Library Services Director Hetherington was in contact with the Foundation and would make sure thank you notes were sent. He believed Ms. Sullivan had already received a letter.

Library Services Director Hetherington said that there was a collaborative process happening.

Mr. Kappel explained that because the BLT accepted the gifts, there would be a presentation to the Library in the Elizabeth Stahr Children's Library, as Elizabeth has been strongly involved with securing the donation, and Ms. Sullivan and Elizabeth Stahr would attend. There would be photographs and a press release. There would also be a presentation for the other gifts at Mariner's Branch. The goal is to get more people to support the collections.

Mr. Kappel stated that Ms. Sullivan was a teacher and founding principal of a school in Santa Ana and received an award from the Department of Education for her leadership. She is now retired.

Chair Watkins concluded the matter.

Motion made by Trustee Coulter, seconded by Secretary Glabman, and carried (4-0-0-1) to approve the acceptance of multiple donations from the Newport Beach Public Library Foundation.

AYES: Watkins, Glabman, Ray, Coulter

NOES:

ABSTENTIONS:

ABSENCES: Kost

14. Library Services

Report of Library issues regarding services, patrons, and staff.

Library Services Director Hetherington stated that he is not retiring on March 31, 2022. The City Manager asked him to stay until May 20, 2022, so they have time to complete the recruitment process for a new Director. The BLT previously sought clarification on the

staff's position on the study room policy. Adult Services Coordinator Rebecca Lightfoot advised him that the policy was about priority for the rooms and booking them in advance. Staff believes priority should be given to patrons in the building the same way that they receive priority for books and materials. The rooms are in near constant use and staff believes that shows the policy works as intended. Most patrons who call to inquire about booking a room do so well in advance and the Library does not have a reservation system. Current scheduling software does not meet the Library's needs, but staff will continue to evaluate new software and make changes accordingly. Staff is always looking for ways to serve the public more effectively.

Chair Watkins asked if Natalie Basmacıyan would present.

Library Services Director Hetherington stated that she would make a public comment, or the BLT could recognize her during his report.

Chair Watkins acknowledged Ms. Basmacıyan.

City of Newport Beach Homeless Coordinator Natalie Basmacıyan explained that she works out of the City Manager's Office and was there to provide an update on the Be Well Mobile Crisis Unit which was launched the previous week. The program is not strictly a homeless response service, but for all Newport Beach residents and workers. The van was anonymously donated by a resident as part of a \$132,000 gift which also included the funds to retrofit it. The Be Well program and movement is a mental and behavioral health response for the community with a physical campus in Orange of seven acres. They are breaking ground on a 20-acre facility in Irvine. Ultimately there will be a third campus in North Orange County. The campus has the first adolescent crisis stabilization unit in the County. There are also sobering stations, code-related treatments, and the mobile crisis unit van. The van will be deployed with first responders and will be available once it has been determined there is no crime or medical emergency. Other cities have launched similar programs. Huntington Beach has already compiled numbers and over 50% of the calls occur for housed people and she provided several examples. This is a community service and may assist in many scenarios. It is in addition to the City's social services provider, City Net. The program is exciting and will not add any new cities for at least a year in order to get the current cities programs running. The program will also help first responders who are not trained mental health clinicians.

Trustee Coulter said Ms. Basmacıyan gave a nice presentation.

Secretary Glabman asked if the various participating cities are competing for the same space?

City of Newport Beach Homeless Coordinator Natalie Basmacıyan said that they were at the current campus. The mobile response in the cities have only transported 8-10% of the cases handled to the campus. Most calls have been deescalated on site. The retrofitting of the van allows for transport of wheelchairs, bicycles, and up to a family of five. There is a jump seat which pulls down to accommodate infant or car seats.

Chair Watkins called for BLT questions or comments, but there was none. He called for the public comment.

Rhonda Watkins, Newport Beach resident, discussed an emergency situation at a high school she works at with a suicidal student. That student had to spend time in the Emergency Room before being taken into another program. It sounded as though the program Ms. Basmaciyian described would be more responsive and efficient.

City of Newport Beach Homeless Coordinator Natalie Basmaciyian agreed.

Chair Watkins called for BLT questions or comments on Library Services. He called for further public comment, but there was none. He thanked City of Newport Beach Homeless Coordinator Natalie Basmaciyian. The BLT received and filed the report.

B. Monthly Reports

15. Library Foundation Liaison Reports

A. Library Foundation Board – Report on the most recently attended meeting.

Library Services Director Hetherington explained that Vice Chair Kost sent him a detailed report. Vice Chair Kost attended the last meeting and reported that the Foundation portfolio is performing well against its benchmark, the financials from the recent audit are available on the website for donors to review, they are looking to sell books from speakers in the gift store when it's open and will split proceeds with the Friends of the Library. Boards and committee members for the Foundation will continue as is in 2022 due to COVID.

Chair Watkins asked if Mr. Kappel had additional information.

Jerry Kappel, NBPLF CEO, stated that they are close to meeting their annual fundraising goal. They are excited to go in person for programming again.

Chair Watkins called for BLT comment or questions, but there were none. He called for the public comment, but there was none. The BLT received and filed the report.

B. Library Live Lectures Committee – Report on the most recently attended meeting.

Chair Watkins stated that Page 59 contained a written report on the February 1, 2022, meeting. Walter Stahr will be on February 24, 2022, at 7:00 p.m. The other presenters and dates are listed in the report. The Committee will vote on a new member at the March 1, 2022, meeting. They will begin lining up the speakers for the 2023 season shortly so that the budget can be approved by the end of May 2022. Kunga Wangmo-Upshaw and the Library Live Committee voted on authors and will explore their pricing and availability. He called for BLT or public comment, but there was none. The BLT received and filed the report.

C. Witte Lectures Committee – Report on the most recently attended meeting.

Secretary Glabman attended the Witte Lectures Committee meeting on February 2, 2022. They are working on the 2023 season and prioritizing by topics. They are now looking at speakers to see if they fit the budget and topic. For this year's lectures Ezra Klein sold out.

The dates were changed, and the Library sent out updates. Dr. Eddie Glaude, Jr. is close to being sold out for the evening performance. They have reached 82% of their budget goal but was asked not to state what that goal was.

Chair Watkins called for BLT questions and comments, but there were none. He called for the public comment and hearing none the BLT received and filed the report.

16. Friends of the Library Liaison Report

Trustee update on the most recently attended Friends of the Library Board meeting.

Trustee Coulter reported that the Friends of the Library did not meet in February. The bookstore closed from January 12 through January 31 due to a Board vote reflecting concerns about COVID. The main store sales were \$3,758, Amazon sales were \$1,290, Membership funds were \$315, and In Memory funds were \$250. Therefore, they still made \$5,613. Membership remains at 768. The Friends of the Library are a fine group of people that he is pleased to associate with.

Chair Watkins inquired about the next sale.

Trustee Coulter said that Friday April 1 is a members-only sale and on Saturday the sale is open to the public. The deal is \$3 per bag.

Chair Watkins noted that he enjoyed the audio books he had purchased from the Friends of the Library.

Chair Watkins called for BLT questions and comments, but there were none. He called for the public comment and hearing none the BLT received and filed the report.

17. Literacy Services Liaison Report

Trustee update on the most recently attended Literacy Services Advisory Board meeting.

Trustee Coulter indicated he had another engagement and departed at 6:05 P.M

Chair Watkins called for a report from Trustee Ray.

Trustee Ray stated that she did not have a report.

Chair Watkins called for a report from Library Services Director Hetheron.

Library Services Director Hetheron stated he had a report from Literacy Coordinator Cherall Weiss. The fundraising total income from December through February 1, 2022, was \$8,595. There are 70 active tutors with 5 people waiting to train. There was a tutor training earlier that day. There are 96 active learners with 13 waiting to start. During the cessation of in person programming they utilized Zoom. The Board continues to develop a strategy for collaboration and community outreach. A Board retreat is being planned. They are not planning a Gift of Literacy Luncheon for Spring 2022 and are hoping to hold one in fall. They are planning a happy hour in spring and another in fall. Due to COVID in

person meetings are closed. The BLT is invited to the Buena Park Holiday in on March 12, 2022, from 11:30 A.M. to 1:30 P.M. for the annual Writer to Writer Awards Luncheon.

Chair Watkins called for BLT or public comments or questions, but there were none. The BLT received and filed the report.

VII. PUBLIC COMMENTS ON NON-AGENDA ITEMS

None.

VIII. BOARD OF LIBRARY TRUSTEES ANNOUNCEMENTS OR MATTERS WHICH MEMBERS WOULD LIKE PLACED ON A FUTURE AGENDA FOR DISCUSSION, ACTION OR REPORT (NON-DISCUSSION ITEM)

Chair Watkins called for announcements or future agenda items, but there were none. He stated that the next meeting would be held at the Balboa Branch Library.

IX. ADJOURNMENT – 6:08 P.M.

NEWPORT BEACH PUBLIC LIBRARY PATRON COMMENTS

FEBRUARY 2022

Comment # Date Received Source of Comment Staff Member Staff Member Title Date Responded to Patron	Comment	Response
<p>1 <u>02/02/2022</u> Email <u>Melissa Hartson</u> <u>Library Services Manager, Acting</u> <u>02/02/2022-02/03/2022</u></p>	<p>I am applying for the part-time library assistant position. I have had trouble accessing the application for this job. Can you please email me a pdf application for this position? Thank you in advance!...Thank you. I'm having a lot of trouble accessing this because I was a member of government jobs previously and had used my work email, which no longer applies. I will call the number provided to get help. Is this the only way to apply?</p>	<p>The City uses an online employment portal for its job opportunities. You can apply online by clicking on the job title you are interested in and clicking the "Apply" button. Here is a guide to further assist you with the process: Online Employment Application Guide. Thank you for your inquiry...The entire job application process for City employment must be completed online. The City's Human Resources Department oversees the hiring process for the Library. For more information, here is a link from their webpage: Job Opportunities. Contact information is provided on this page for further inquiries regarding the City's recruitment process. Thank you for your interest in the Library's job opportunities.</p>
<p>2 <u>02/03/2022</u> Email <u>Melissa Hartson</u> <u>Library Services Manager, Acting</u> <u>02/03/2022</u></p>	<p>I lost my 30-day OCTA bus pass a few days ago. Can you notify me if it is found and returned to you?</p>	<p>I have checked the Library's lost and found. Unfortunately, your bus pass has not been turned in to us.</p>
<p>3 <u>02/04/2022</u> Email <u>Rebecca Lightfoot</u> <u>Adult Services Coordinator</u> <u>02/04/2022</u></p>	<p>I'm reaching out to ask if you'd open to sharing some new health care information to your page, newportbeachlibrary.org/ebranch/covid-19-resources/covid-19-resources/ I am with Renew Bariatrics, an organization providing high-quality medical tourism services and information. One of our goals is to spread awareness on the ways that obesity can effect your health, including health care access. The Covid-19 pandemic has cast a spotlight on existing health care disparities in the United States. We created an informative Health Care Access guide including what constitutes health care access, the states better and worse off, which communities have the most need, and how access to healthcare may affect physical and mental health. Please take a look: renewbariatrics.com/health-care-access/ I thought this resource would offer some new, valuable information for your community! Would you consider sharing it to your page to help individuals and families make better informed decisions regarding their health care? Thank you for your time, and I hope to hear from you soon!</p>	<p>Thank you for thinking of us, but we are not looking to add any content to our website.</p>

Comment # Date Received Source of Comment Staff Member Staff Member Title Date Responded to Patron	Comment	Response
<p>4 <u>02/07/2022</u> Email <u>Nadia Dallstream</u> <u>Branch Librarian</u> <u>02/07/2022</u></p>	<p>I'm an undergraduate student at the University of Washington, but I live in Irvine, California. I'm currently interested in applying for the adult volunteer position at any of the given library branches, but if selected, I would not be able to volunteer until the Summer, as I will be in Washington through May. I was wondering if it would be better for me to apply closer to summer, or if I could apply now with the promise that during the summer I could work all the hours I select in my application. Thank you.</p>	<p>Thank you for your interest in volunteering at the Newport Beach Public Library. You are welcome to complete the volunteer application which is available online here. We currently have a waitlist for volunteer positions, so we cannot guarantee a placement for this summer. Once you submit your application, you will be added the waitlist and we will let you know if any positions become available. Since you have a specific timeframe, you may want to contact the Friends of the Library or the Library's Project Adult Literacy program to inquire with them regarding summer positions. The Friends of the Library run the bookstore in the library, and they support the library's collections and programs through their book sales. Here is a link to more information about them: https://www.newportbeachlibrary.org/about/friends-of-the-library. You can contact them at: nblibfriend@gmail.com. Project Adult Literacy may also have volunteer openings. They hold Tutor Trainings on a regular basis, so please contact them if you are interested in attending. Here is a link to more information about them: https://www.newportbeachlibrary.org/about/literacy-services/tutors-and-volunteers. You can email Literacy at: literacy@newportbeachca.gov. Please feel free to contact me if you have other questions.</p>
<p>5 <u>02/07/2022</u> Email <u>Rebecca Lightfoot</u> <u>Adult Services Coordinator</u> <u>02/07/2022</u></p>	<p>I wanted to access Kanopy Streaming though NBPL, but when I put in my card number and PIN it says that the information may be incorrect. I wanted to know why it doesn't work and what can I do. Thank you.</p>	<p>I do apologize for the inconvenience. I see you have a temporary barcode in our system. Unfortunately, you do need a permanent library card in order to use Kanopy. You can visit any one of our four library locations during normal business hours to obtain a library card that gives you access to all our streaming services, including Kanopy. Hours and locations are listed here: https://www.newportbeachlibrary.org/about/hours-and-locations. Please let me know if you have any other questions. Thank you.</p>
<p>6 <u>02/17/2022</u> Email <u>Rebecca Lightfoot</u> <u>Adult Services Coordinator</u> <u>02/17/2022</u></p>	<p>I'm looking for the below book and it appears a copy is at a UCLA library (Southern Regional Library Facility): Beyond the Marble Mountain: tales of early Golden Bay, Motueka and Nelson by J. Halket Millar. That UCLA library is not open to the public due to Covid but they said I could get the book by submitting an interlibrary loan request through my public library. Would you be willing to help me with this interlibrary request? If so, what are the steps? Thank you!</p>	<p>We would be happy to submit your Interlibrary Loan request. The first step is to get a library card with us. You can visit any one of our four library locations during normal business hours to apply for your card: https://www.newportbeachlibrary.org/about/hours-and-locations. Once you have your card, a member of the reference staff will assist you in your request. There is a \$5 non-refundable fee for each title, and it can take anywhere from 2-8 weeks to receive the item from the lending library. There is more information about the process on our website: https://www.newportbeachlibrary.org/services/interlibrary-loans. I hope that helps! Please let me know if you have any other questions. Thank you.</p>

NEWPORT BEACH PUBLIC LIBRARY PATRON COMMENTS

FEBRUARY 2022

<p>Comment # Date Received Source of Comment Staff Member Staff Member Title Date Responded to Patron</p>	<p>Comment</p>	<p>Response</p>
<p><u>7</u> <u>02/18/2022</u> Email <u>Rebecca Lightfoot</u> <u>Adult Services Coordinator</u> <u>02/18/2022</u></p>	<p>Is there any way to find a list of books I have checked out? Thanks.</p>	<p>At the moment, you do not have your checkout history saved set to be saved. I will turn that option on for you and going forward, anything you check out will be saved. You can log into your account online and see your checkout history. Under "My Account", click on the second tab, "Checkouts", and at the bottom, "Checkout History". I hope that helps! Please let me know if you have any other questions. Thank you.</p>
<p><u>8</u> <u>2/19/2022 & 2/22/2022</u> Email <u>Claire Leach</u> <u>Reference Librarian</u> <u>02/22/2022</u></p>	<p>I am in Utah and don't have an account but a Google search tells me very confusingly that a 1968 article I'm looking for can be found via your library. I don't even know the newspaper, though, and that's what I'm looking to find out. I can give you search terms from what I found via Google search. Or, do I need to establish an out-of-state account first? Please advise...Thank you so much. Here is a link: https://pinpdf.com/wild-mesaa-beating-newport-beach-library.html...I'd love to know if you can find an actual article (or two) that I can cite. Thanks in advance for your effort. Best wishes.</p>	<p>What article are you looking for? I can search for it on my end and if I'm able to locate it, I'm happy to send it to you. Thank you...Attached is the article you are looking for – it is on page 3. This is from "Daily Pilot" dated August 22, 1968. Please let me know if you need anything else. Thank you.</p>
<p><u>9</u> <u>2/21/2022 & 2/23/2022</u> Email <u>Claire Leach</u> <u>Reference Librarian</u> <u>02/22/2022 & 2/23/2022</u></p>	<p>Do you maintain any vintage photos of homes on the Point? Thank you...Good morning and thank you for your response. I was specifically looking for vintage pictures of a house on the Point with the address 1548 E. Ocean Boulevard.</p>	<p>Thank you for contacting Newport Beach Public Library. Can you please clarify what you mean by The Point? We do have a Local History Reference collection with books that contain vintage photographs. I'm not sure if we will have what you are looking for, but I can check once you get back to me with more information on the neighborhood in Newport Beach that you are referring to. The Sherman Library is also a great resource for old photographs of Newport Beach. You may want to check with them, too. Thank you...Unfortunately I could not locate any vintage photographs of 1548 E. Ocean Blvd. in our Local History collection. I do encourage you to reach out to the Sherman Library to see if they may be of assistance: https://thesherman.org/library; (949) 673-1880. Thank you.</p>
<p><u>10</u> <u>02/28/2022</u> Email <u>Rebecca Lightfoot</u> <u>Adult Services Coordinator</u> <u>02/28/2022</u></p>	<p>I would like to read "The Cairo trilogy..." I know it's huge, 1313 pages. What I need to know, please, is whether the book's font size is normal print book size. I actually purchased that book some time ago. The font is so minuscule, just too arduous vs. leisurely/enjoyable. Would you be so kind as to verify the book's font? If it's 8 font size vs. 11 there's no point in borrowing it. Is it available in large print and can the library acquire it? Not crazy about large print, but it's better than pusillanimous lol! Thank you so much for indulging me. Thank you for your time and for taking the time to respond. All the best, and please stay safe.</p>	<p>I took a look at the "Cairo Trilogy" we own on the shelf and I would describe the print as very small, smaller than average print size. Unfortunately, it is not available in Large Print to purchase or borrow from another library. However, we could order the eBook through our downloadable book service, OverDrive. You can read the book on a computer or tablet and increase the font size to however big you would like. If you are interested in that option, please let me know and I'll order it. Thank you.</p>

NEWPORT BEACH PUBLIC LIBRARY

To: Board of Library Trustees
From: Tim Hetherton, Library Services Director
Re: Report of Library Activities – March 21, 2022, Meeting

TIM HETHERTON, LIBRARY SERVICES DIRECTOR

“There is an intimacy to reading, a place created in which we can imagine the experiences of others and experiment with new ideas, all within the safety and privacy of our imaginations. Research has proved that reading a printed book, rather than on a screen, generates more engagement, especially among young people. Books make us empathetic, skeptical, even seditious. It’s only logical then that totalitarian regimes have made their destruction such a visible priority. George Orwell knew this well: the great crime that tempts Winston in ‘1984’ is the reading of a banned book.”

- Duncan White, Assistant Director of Studies in History and Literature at Harvard University, is the author of *Cold Warriors: Writers Who Waged the Literary Cold War*.

Libraries in Ukraine

A recent article by Bill Chappell, of National Public Radio, documents the efforts of public libraries in Ukraine. Libraries in the war-torn nation have stepped up to organize refugee reception points, hostels, and logistics points. Volunteers are making camouflage nets for the military. Library staff are collecting books to transfer to libraries in neighboring countries that receive Ukrainian refugees. Libraries are also providing specialists to provide psychological assistance to residents struggling to cope with the unthinkable.

Meanwhile, the Ukrainian Library Association has posted a notice that an international conference scheduled for early March has been postponed – but not cancelled. Nicholas Poole, the CEO of CILIP, the U.K.’s library and information association, tweeted in response, that the notice “basically says ‘We will reschedule just as soon as we have finished vanquishing our invaders.’ Ukrainian Librarians, I salute you.”

<https://www.npr.org/2022/03/09/1085220209/ukraine-libraries-bomb-shelters>

WHEELHOUSE LIST FOR LIBRARY TRUSTEES

- **National Library Week proclamation**
City Council Study Session
Tuesday, March 22
Council Chambers
4 p.m.
- **Library Live: Adin Dobkin, *Sprinting Through No Man’s Land: Endurance, Tragedy and Rebirth in the 1919 Tour de France***
Thursday, March 24
Friends Room, Central Library
7 p.m.

- **National Library Week:** Sunday, April 3 - Saturday, April 9.

2022 National Library Week Special Guest Readers:

Monday, April 4: City Manager Grace Leung (Central Library)

Tuesday, April 5: City Council Member Diane Dixon (Balboa)

Wednesday, April 6: City Council Member Will O’Neill (Central)

Wednesday, April 6: City Council Member Joy Brenner (Corona del Mar)

Thursday, April 7: Chief of Police, Jon Lewis (Central)

Saturday, April 9: Board of Library Trustees Chair, Paul Watkins, and Mrs. Ronnie Watkins (Corona del Mar)

- **Witte Lecture Series: Charlotte Alter, *Turnover, How Generational Change Will Transform American Life***

Friday, April 8, 7 p.m.

Saturday, April 9, 2 p.m.

Friends Room, Central Library

- **Board of Library Trustees Meeting**

Monday, April 18

Small Conference Room, Central Library

5 p.m.

DEBBIE WALKER, BRANCH AND YOUTH SERVICES COORDINATOR

Branches

Storytimes and staff sharing resumed in mid-February as Covid restrictions were eased by the City. Kevin Holley, a page at Mariners, resigned his position, which leaves the branch down two pages in addition to being down two part-time clerks. CdM staff hosted a “Blind Date With a Book” activity to celebrate Valentine’s Day. In anticipation of the plan rebuild the current Balboa Branch Library and adjoining fire station by 2025, a “Balboa Replacement Survey” was posted on the Library homepage. Paper surveys are also available at all Library locations. At least 225 surveys have been received to date.

Youth Services

In addition to resuming in-person storytimes, a Valentine themed Grab & Go craft kit was very popular at all locations. Nearly 400 bags were given out between the four branches. At Central, part-time Children’s Library Assistant Christine Ivison gave her notice to take a new position at the Huntington Beach Library. Reference Library Assistant Leah Duffy was asked to join the Children’s staff as she has extensive experience with Children’s programming and other Youth Services-related activities. Christine will be missed, but the Central team was very happy to welcome Leah to the group. Annika Helmuth and I sat down with Marketing Specialist Maria Nicklin in late February to discuss the marketing and publicity for Summer Reading Program, which begins on June 11.

Teen Services

Young Adult Advisory Council (YAAC) members were able to meet in person again and were very happy to do so. "100 Books Before College" also continues to attract participants.

Facilities

The work needed to bring the upstairs restroom water hot water temperature up to code was completed in early February. NBPL's alarm vendor Interface serviced the fire alarm system at Central, and at Mariners they completed their upgrade of the intrusion alarm panel from telephone to IP with cellular backup. Mariners also had HVAC work done by Western Allied. I attended a bid meeting to replace the City-wide janitorial service on February 8, and on February 16 Eddie Flores and members of the Public Works department attended a meeting with vendors bidding on a contract to replace the Central Library boiler and City Hall hot water heaters.

REBECCA LIGHTFOOT, ADULT SERVICES COORDINATOR

Training

Reference Staff system wide trained on the new Print and PC Management System, TBS. TBS offers improved mobile printing as well as the ability for patrons to send their print jobs from home.

New Homebound and Volunteer Coordinator

Librarian I Rosemary Medina is taking over the Homebound and Volunteer programs from Corona del Mar Branch Librarian Nadia Dallstream.

Programming

In February, the Library held another series of the popular Storytellers Writing Workshop. This was a three-class session. The first two classes in the session were held on February 16 and 23, in the Friends Meeting Room. The third class was held on March 2. We have another three-class session that will begin on March 15 and are currently working with the instructor to add more sessions, possibly in the summer months.

The Library featured piano soloist Amber Liao for its February Sunday Musicale. It was a great turnout with 143 in attendance.

MELISSA HARTSON, CIRCULATION AND TECHNICAL PROCESSING COORDINATOR

Library Fees

Last Fall, the City began a study regarding the Library's portion of the Schedule of Rents, Fines and Fees (SRFF). The City's SRFF is a comprehensive document listing the different fees and charges within the City including cost-of-services fees, fines and penalties, rents and other charges imposed by the City. The recommendations from the consulting firm hired to conduct the study were submitted to the City at the end of last year. This month, the Library worked with Finance to finalize the recommended updates. Finance will present the recommendations at the March Finance Committee Meeting and then move to City Council in April for approvals.

Staff Vacancies

P/T Library Clerk interviews conducted at the end of the month resulted in no viable candidates to proceed forward with in the hiring process.

I submitted new recruitment requests to HR to fill the remaining five Library Page vacancies and three P/T Library Clerk vacancies. The timeline for opening these new recruitments is set for Spring.

Proquest Articles Retrieved 2021-2022

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	AVG.
Business Databases	758	1023	1108	1036	977	1424	2373	1254					1244
Newspapers--Current	762	759	1060	867	1326	988	702	989					932
Newspapers--Historical	3015	2169	1776	1915	2472	2171	3124	3073					2464
Magazines	17	36	53	2905	45	30	76	55					402

Database FY Comparisons	JUL 2021	AUG 2021	SEP 2021	OCT 2021	NOV 2021	DEC 2021	JAN 2022	FEB 2022	MAR 2022	APR 2022	MAY 2022	JUN 2022	YTD 21/22
Tracked by #searches													
A to Z Databases	1456	1224	2805	1906	1492	1345	1441	2041					13710
Ancestry	459	114	185	288	252	262	412	579					2551
AskART	63	55	15	13	11	17	24	11					209
Brainfuse JobNow/VetNow	21	90	348	149	368	184	104	192					1456
Britannica School Edition	22	14	93	64	27	2	16	16					254
Facts on File Ancient History	0	33	65	1	36	10	15	32					192
Gale Archives Unbound	219	1534	7687	3942	14030	11170	2409	438					41429
Gale Directory Library	7	14	14	21	39	4	3	1					103
Gale in Context: Biography	6	0	39	19	5	18	9	7					103
Gale in Context: Elementary	2	0	3	4	7	9	16	13					54
Gale in Context: Opposing View	11	18	10	36	1170	94	102	45					1486
Gale Literature Resource Center	12	5	20	8	27	5	32	3					112
Gale Virtual Reference Library	23	66	151	44	97	67	27	14					489
HeritageQuest	1602	1895	935	1879	857	2165	3425	3098					15856
Legal Information Ref Center	12	34	18	48	18	56	9	28					223
National Geographic	114	36	38	18	60	28	92	20					406
National Geographic Kids	57	20	21	10	35	14	63	27					247
NewsBank (OC Register)	1060	1146	1188	1120	934	853	968	895					8164
NoveList Plus	79	64	195	49	68	34	29	16					534
NoveList K-8 Plus	24	28	46	27	27	13	15	4					184
ProQuest	1858	2459	3029	5780	2884	3055	4288	3307					26660
Proquest eLibrary	1	12	24	12	9	12	22	8					100
Reference Solutions Business	539	486	360	216	354	508	234	294					2991
Reference Solutions Residential	96	55	433	37	39	47	25	38					770
SIRS Discoverer	0	0	10	11	60	534	4576	8856					14047
SIRS Issues Researcher	413	185	501	3188	3143	3776	3799	2563					17568
World Book Online	7	22	25	67	53	18	19	1259					1470
Tracked by #page views													
Artist Works	14	23	11	13	8	6	4	5					84
Consumer Reports	2054	2291	1714	1772	2185	2337	2866	2047					17266
CultureGrams	0	21	171	132	28	265	102	153					872
Morningstar	5070	5727	5600	5902	6254	5176	6110	5468					45307
RealQuest	36	12581	8192	27	63	90	103	6140					27232
Tumblebooks	19	7	27	14	66	26	19	31					209
Value Line	14720	12441	14510	16072	17351	14037	18514	17098					124743
Tracked by courses													
Udemy	2316	1523	1266	2097	1925	1693	2416	2585					15821
Tracked by Hours Used													
ABC Mouse	26.25	39.43	33.65	25.15	27.02	19.53	60.85	143.5					375.4
Rosetta Stone	67.32	68.5	58.87	63.05	32.85	21.22	53.18	45.93					410.9

Notes:

Reference USA changed name to Reference Solutions

NBPL Website Usage 2021-2022

Metric	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Total
Total Users	40325	40067	40500	39931	36865	36159	37666	31097					37826	302610
New Users	35072	34955	35426	35046	31947	31967	33253	26830					33062	264496
Sessions	73733	73195	72935	72310	66539	65075	71035	60578					69425	555400
Pageviews	249347	242176	244237	248891	228139	213616	242666	211556					235079	1880628
Sessions Per User	1.83	1.83	1.80	1.81	1.80	1.80	1.89	1.95					1.84	--
Pages Per Session	3.38	3.31	3.35	3.44	3.43	3.28	3.42	3.49					3.39	--
Avg. Session Dur. (min)	2.68	2.70	2.62	2.70	2.63	2.53	2.68	2.90					2.68	--
Bounce Rate (%)	54.90	55.57	56.18	56.28	55.67	56.74	54.61	52.61					55.32	--

Cassie Wireless (Spot) Total Number of Sessions 2021-2022

Location	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Total
Balboa	225	256	224	241	269	266	295	325					263	2101
CdM	121	191	102	163	142	176	124	142					145	1161
Mariners	933	1229	1262	1040	1196	1081	959	958					1082	8658
Central	12055	11896	11283	11617	9990	10125	8971	10152					10761	86089
Total	13334	13572	12871	13061	11597	11648	10349	11577					12251	98009

Cassie Wireless (Spot) Total Length of Sessions (min) 2021-2022

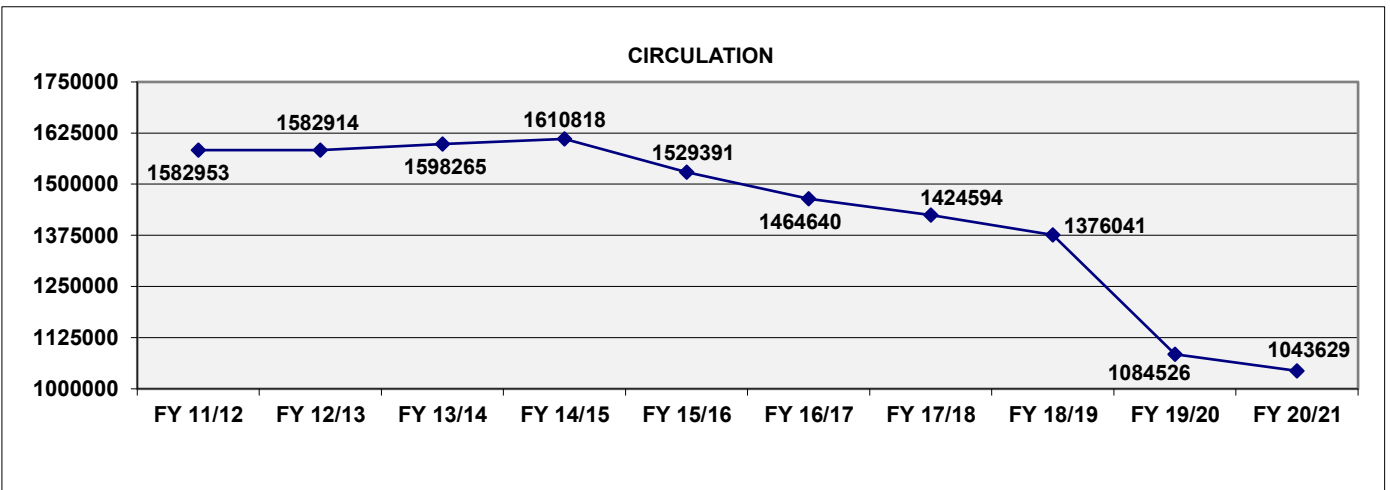
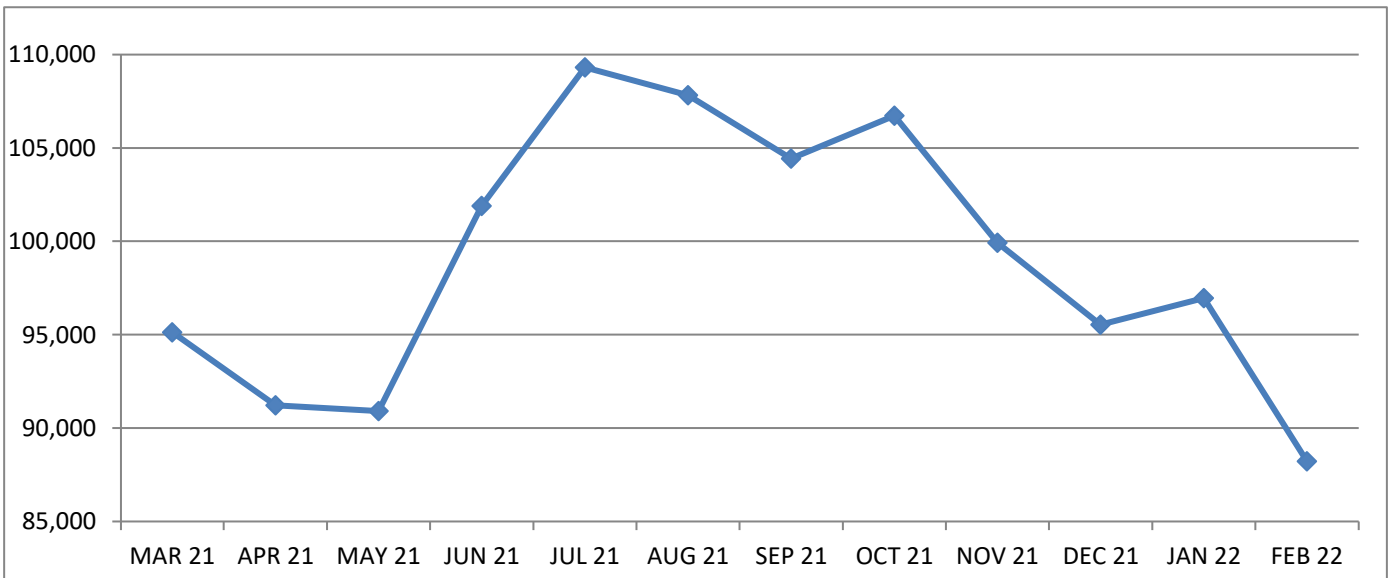
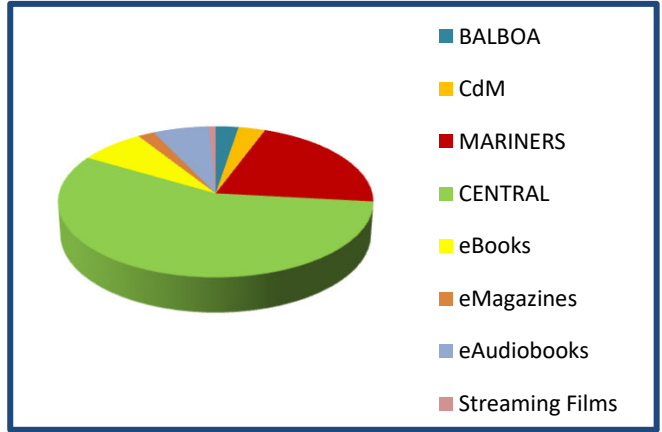
Location	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Total
Balboa	18534	27214	21891	25375	30679	27122	38153	38441					28426	227409
CdM	9508	17717	9806	14939	13867	13443	9744	13554					12822	102578
Mariners	100962	142648	139271	114620	128143	120872	101285	107989					119474	955790
Central	1711361	1626605	1511287	1581285	1370595	1355008	1256379	1402910					1476929	11815430
Total	1840365	1814184	1682255	1736219	1543284	1516445	1405561	1562894					1637651	13101207

Cassie Wireless (Spot) Average Length Per Session (min) 2021-2022

Location	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average	Total
Balboa	82.37	106.30	97.73	105.29	114.05	101.96	129.33	118.28					108.24	--
CdM	78.58	92.76	96.14	91.65	97.65	76.38	78.58	95.45					88.35	--
Mariners	108.21	116.07	110.36	110.21	107.14	111.81	105.62	112.72					110.39	--
Central	141.96	136.74	133.94	136.12	137.20	133.83	140.05	138.19					137.25	--
Total	138.02	133.67	130.70	132.93	133.08	130.19	135.82	135.00					133.67	--

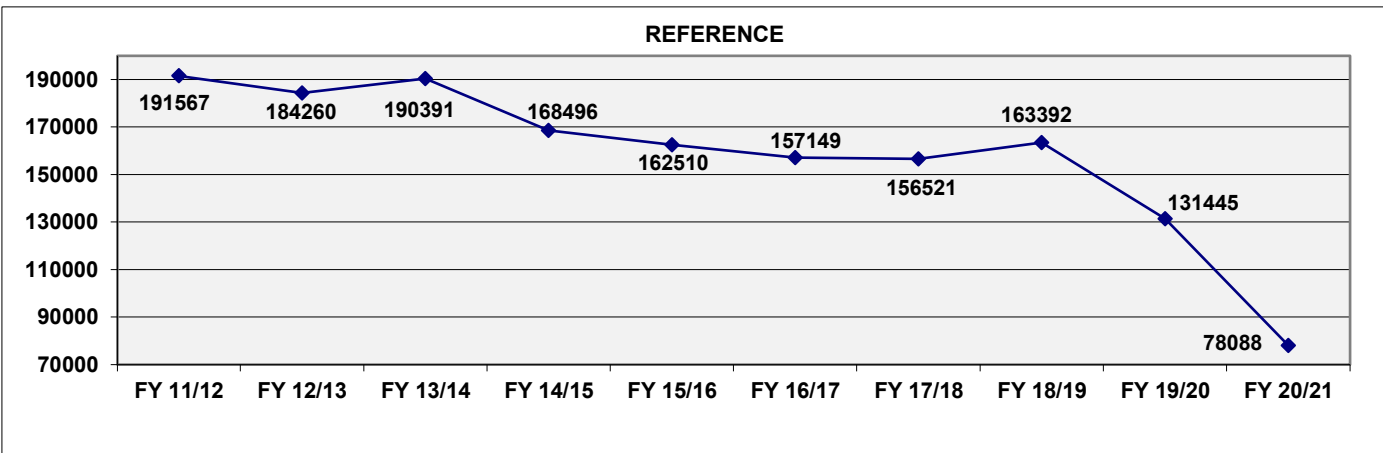
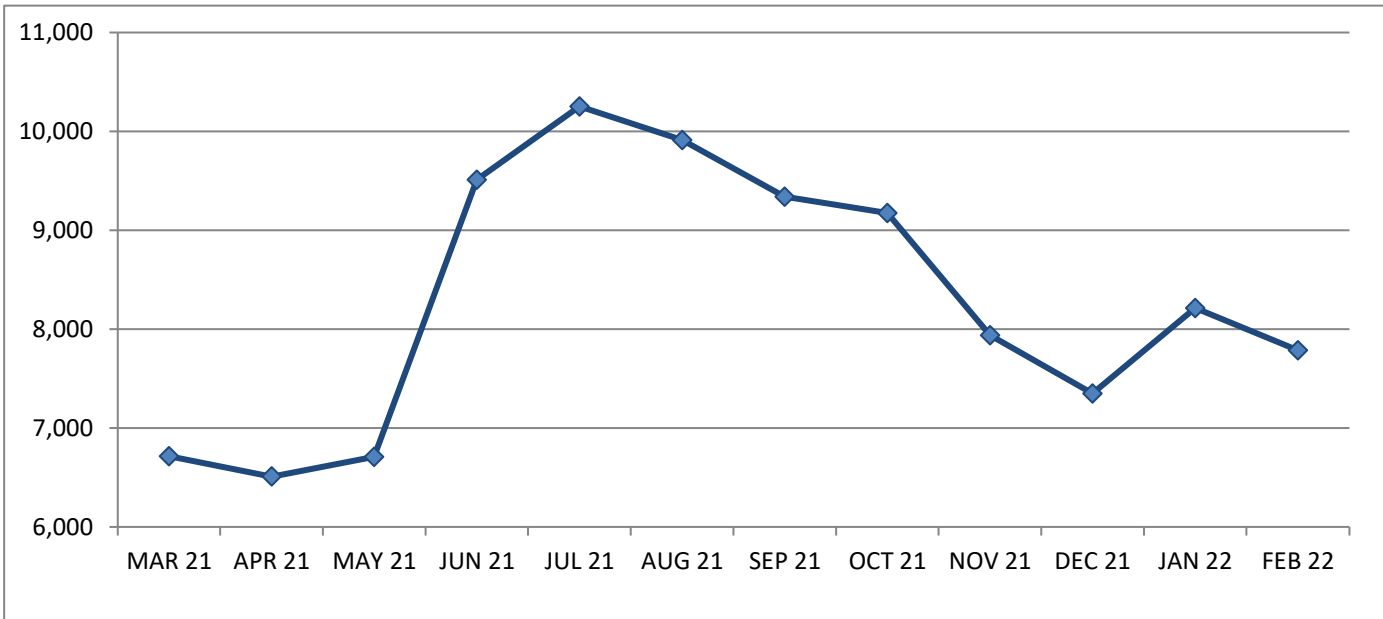
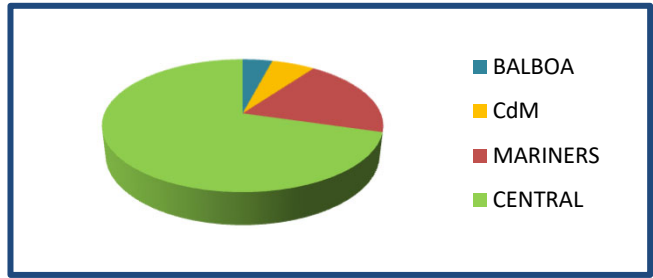
NEWPORT BEACH PUBLIC LIBRARY - FEBRUARY 2022 CIRCULATION

	FEB 22	YTD 21/22	YTD 20/21
BALBOA	2,296	19,162	19,444
CdM	2,709	22,823	17,812
MARINERS	18,558	172,970	102,102
CENTRAL	50,012	464,283	369,857
eBooks	6,626	60,449	66,408
eMagazines	1,686	16,882	40,896
eAudiobooks	5,654	46,529	41,748
Streaming Films	674	5,819	6,211
TOTAL	88,215	808,917	664,478



NEWPORT BEACH PUBLIC LIBRARY - FEBRUARY 2022 REFERENCE

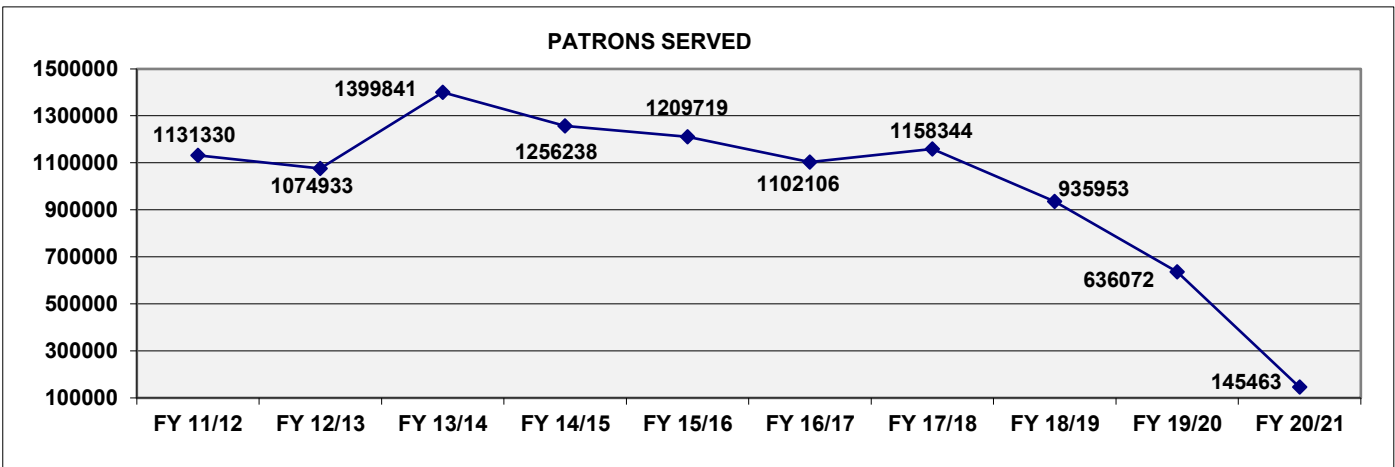
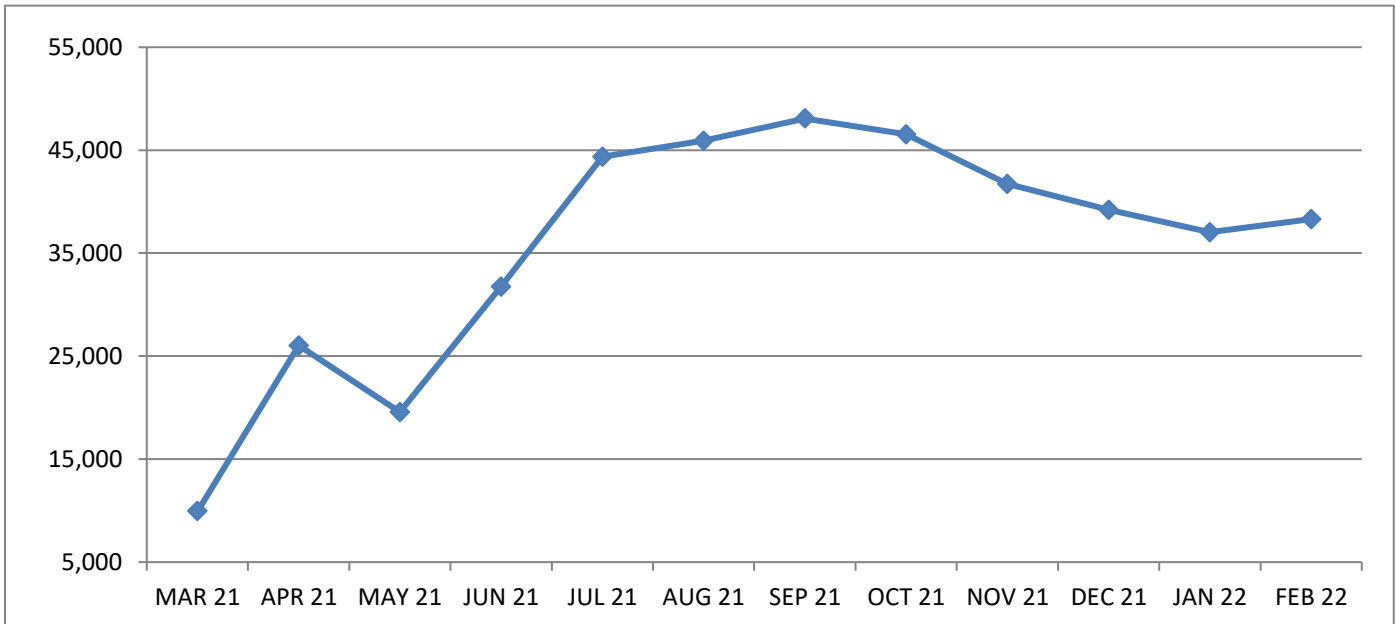
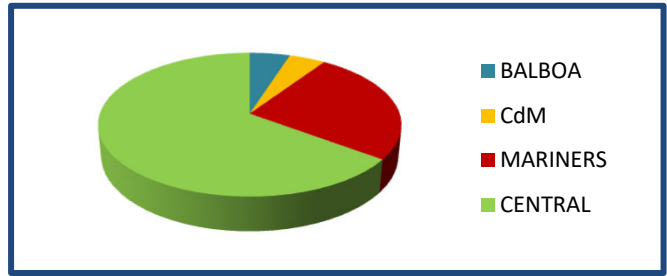
	FEB 22	YTD 21/22	YTD 20/21
BALBOA	319	2,568	2,243
CdM	464	3,447	1,943
MARINERS	1,513	13,734	12,334
CENTRAL	5,491	50,211	32,123
TOTAL	7,787	69,960	48,643



NEWPORT BEACH PUBLIC LIBRARY - FEBRUARY 2022

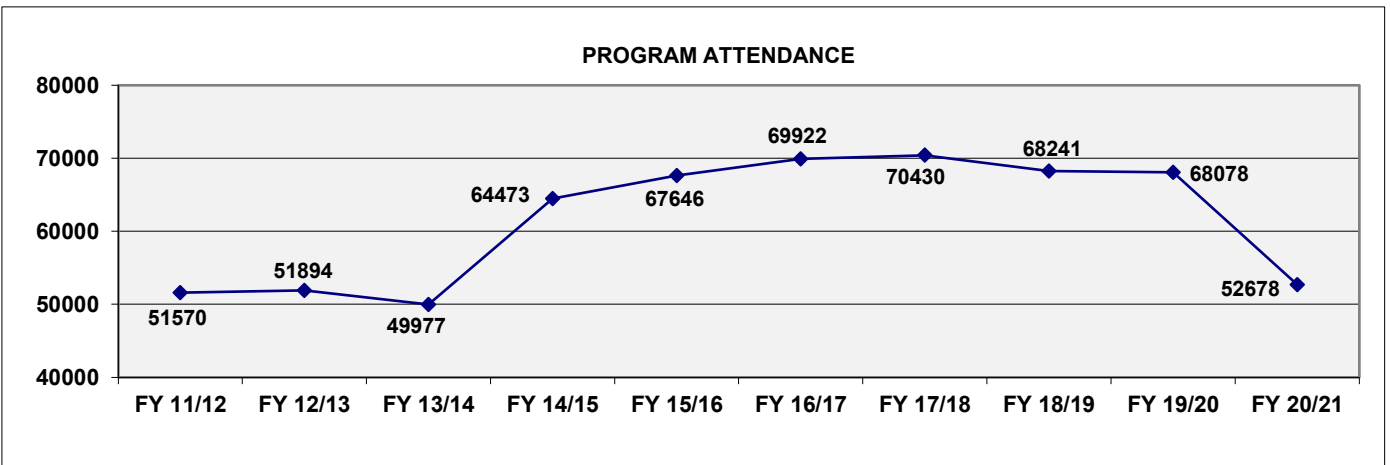
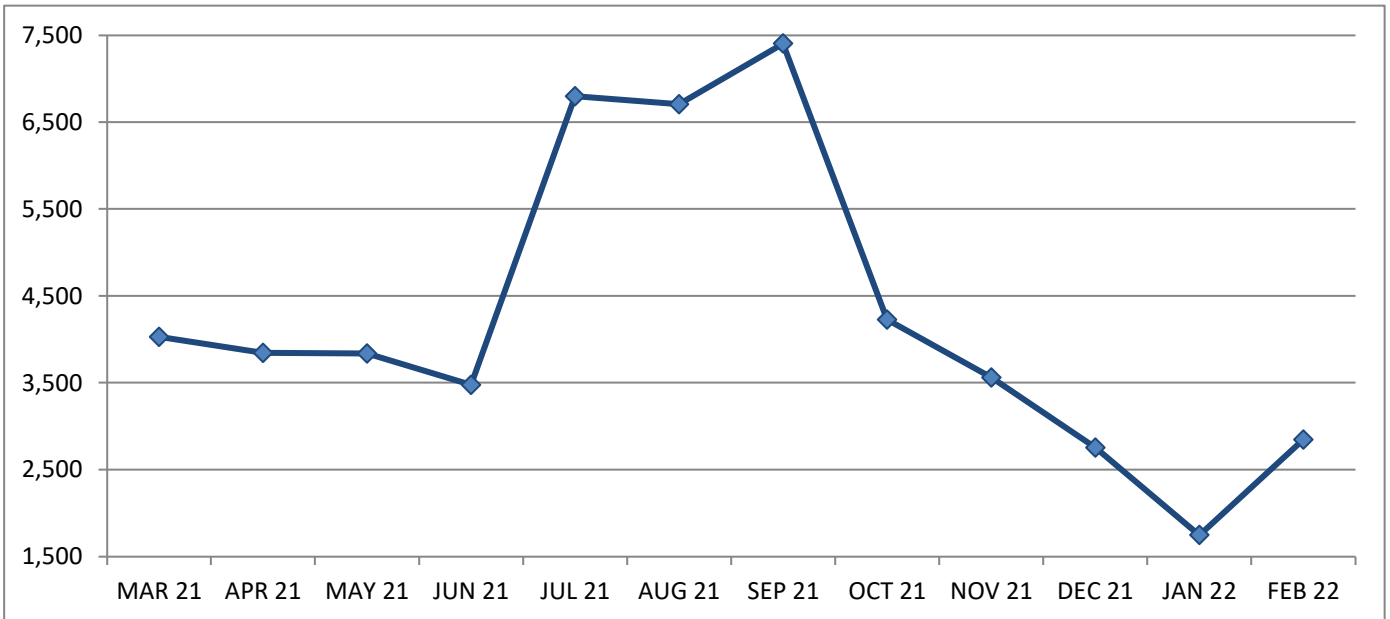
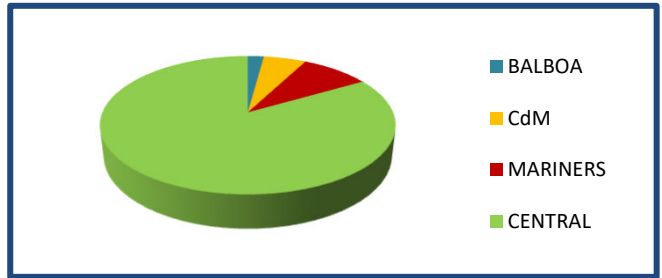
PATRONS SERVED

	FEB 22	YTD 21/22	YTD 20/21
BALBOA	1,909	15,056	2,245
CdM	1,716	21,045	2,292
MARINERS	9,832	82,141	14,301
CENTRAL	24,855	222,997	39,305
TOTAL	38,312	341,239	58,143



NEWPORT BEACH PUBLIC LIBRARY - FEBRUARY 2022 PROGRAM ATTENDANCE

	FEB 22	YTD 21/22	YTD 20/21
BALBOA	60	549	245
CdM	158	1,876	220
MARINERS	255	3,213	1,028
CENTRAL	2,374	30,405	36,005
TOTAL	2,847	36,043	37,498



LIBRARY EXPENDITURES**FY 2021-22**

(March 4, 2022)

ACCOUNT DESCRIPTION	ORIGINAL APPROP	REVISED BUDGET	YTD EXPENDED	MONTHLY EXPENDED	AVAILABLE BUDGET
I SALARY & BENEFITS					
SALARY FULL-TIME REGULAR	2,954,186	2,822,057	1,816,260	327,681	1,005,797
SALARY PART-TIME	1,162,634	1,203,426	523,467	95,833	679,959
BENEFITS	2,143,211	2,325,393	1,575,191	515,488	750,202
SALARY & BENEFITS TOTAL	6,260,031	6,350,876	3,914,918	939,002	2,435,958
II MAINT & OPERATION					
PROFESSIONAL SERVICE*	164,393	198,621	108,710	881	89,911
UTILITIES	284,373	284,373	199,901	4,547	84,472
PROGRAMMING	5,500	5,000	1,422	26	3,578
SUPPLIES**	81,970	66,807	43,328	7,697	23,479
LIBRARY MATERIALS	619,740	622,777	488,640	53,515	134,137
FACILITIES MAINTENANCE	184,686	181,764	92,732	19,381	89,032
TRAINING AND TRAVEL	10,681	9,581	568	0	9,013
GENERAL OPERATING EXPENSES***	24,202	23,694	12,417	3,113	11,277
PERIPHERALS & SOFTWARE	5,000	27,891	795	0	27,096
INTERNAL SERVICE FUNDS	1,758,054	1,758,671	1,319,003	439,668	439,668
OFFICE EQUIPMENT	2,000	2,000	1,743	228	257
MAINT & OPERATION TOTAL	3,140,599	3,181,179	2,269,259	529,056	911,920
LIBRARY BUDGET TOTAL	9,400,630	9,532,055	6,184,177	1,468,058	3,347,878

*PROFESSIONAL SERVICES - INCLUDE OUTSIDE PRINTING, JANITORIAL, WINDOW SERVICE

**INCLUDES OFFICE , PROCESSING AND JANITORIAL SUPPLIES

***INCLUDES, ADVERTISING, DUES, EVENT INSURANCE

BOARD OF LIBRARY TRUSTEES MONITORING LIST

Previous Agenda Date	AGENDA ITEM		Scheduled Agenda Date
Ongoing	Lecture Hall Update		Ongoing
Ongoing	Balboa Branch Replacement Update		Ongoing
Ongoing	COVID-19 Update		Ongoing
Ongoing	Policy Review (See List Below)		Ongoing
Aug 17, 2020	Branch Update - Balboa		Mar 21, 2022
Apr 19, 2021	Annual Budget - Approval		Apr 18, 2022
Apr 19, 2021	Library Material Selection		Apr 18, 2022
May 24, 2021	Media Lab Update		May 16, 2022
May 24, 2021	Marketing Update & Social Networking Update		May 16, 2022
Jun 21, 2021	Financial Report Comparison of Beginning Budget to End of the Year Amended Budget (Every June)		Jun 20, 2022
Jun 21, 2021	Branch Update - CDM		Jun 20, 2022
Jul 19, 2021	Election of Board of Library Trustees Officers/Trustee Liaisons		Jul 18, 2022
Jul 19, 2021	Proposed Library Closures for Winter Holidays 2021		Jul 18, 2022
Aug 23, 2021	Information Technology Update		Aug 15, 2022
Aug 23, 2021	Adult and Reference Services Update		Aug 15, 2022
Sep 20, 2021	Literacy Program Update		Sep 19, 2022
Oct 18, 2021	Branch Update - Mariners		Oct 17, 2022
Oct 18, 2021	Youth Services Update		Oct 17, 2022
Nov 15, 2021	Performance Review of Library Services Director (Closed Session)		Nov 21, 2022
Dec 20, 2021	Review Holidays / Meeting Schedule 2023		Dec 19, 2022
Jan 18, 2022	Newport Beach Public Library eBranch, Database and Downloadable Services Review		Jan 17, 2023
Feb 22, 2022	Annual Budget - Preliminary Review		Feb 21, 2023
Feb 22, 2022	Arts & Cultural Update		Feb 21, 2023
LAST REVIEWED	POLICY REVIEW		
Jun 15, 2020	NBPL 12	Circulation Policy	Jun 20, 2022
Jul 20, 2020	CC I-1	Library Services Policy (Council Policy I -1)	Jul 18, 2022
Aug 17, 2020	NBPL 2	Collection Development Policy	Aug 15, 2022
Sep 21, 2020	NBPL 9	Expressive Use Areas	Sep 19, 2022
Nov 16, 2020	NBPL 6	Media Lab Use Policy	Nov 21, 2022
Nov 16, 2020	NBPL 7	Sound Lab Use Policy	Nov 21, 2022
Jan 19, 2021	NBPL 5	Newport Beach Public Library Internet Use Policy	Jan 17, 2023
Jan 19, 2021	NBPL 11	Rules for Acceptable Use of Wireless Internet Connections	Jan 17, 2023
Feb 16, 2021	NBPL 8	Display and Distribution of Materials Policy	Feb 21, 2023
Mar 15, 2021	NBPL 1	Library Use Policy	Mar 21, 2023
Apr 19, 2021	NBPL 13	Study Room Policy	Apr 17, 2023
Jun 21, 2021	NBPL 4	Children in the Library Policy	Jun 19, 2023
Aug 23, 2021	NBPL 14	Friends Meeting Room	Aug 21, 2023
Nov 15, 2021	NBPL 15	Library Lecture Hall	Nov 21, 2023

TO: BOARD OF LIBRARY TRUSTEES

FROM: Library Services Department
Tim Hetherton, Library Services Director
(949) 717-3810, thetherton@newportbeachca.gov

PREPARED BY: Evelyn Rogers, Balboa Branch Librarian

TITLE: Balboa Branch Update

The Balboa Branch Library is the “original” Newport Beach Public Library, established in May of 1929 when a 2200 square foot building was constructed around existing public restrooms. There have been two expansions; one in 1952 and another in 1960 when the building was expanded to the current 6000 feet. While the Balboa Branch is not as busy as Central and Mariners, it does have a dedicated group of regulars, mostly people who live on the peninsula or on boats. Summer is by far the branch’s busiest time of year, where in addition to the usual business the branch will see a lot of foot traffic, computer and printer use by visitors, and children participating in the Summer Reading Program. The past couple of years the branch has not seen the usual large spike of visitors and statistics that accompany summer. It has been busier, but not as much of a difference as in past years.

The branch is open 54 hours per week, Monday through Saturday, and closed on Sundays.

The Balboa Branch has a few special collections. One is its Nautical Collection, which consists of fiction, nonfiction, reference, and DVDs. The Nautical Nonfiction collection consists of practical books on boating and sailing, repair manuals, narratives, and history. Another of Balboa’s special collections is the 3D Blu-ray collection for adults and children.

A feature of the branch is the Newport Beach Historical Society museum, which is located in the room in the middle of the library. The displays in this room are set up and maintained solely by the Historical Society.

For children’s programming, the branch offers two storytimes a week. Normally one special program per month such as a craft program or performer would be offered as well. Over the past two years special programs have mostly been grab-and-go craft bags, which are popular. There have been no live performers due to pandemic restrictions.

Personnel

The Balboa Branch is staffed by one full-time librarian, one part-time library assistant, two part-time clerks, and one part-time page.

The “Balboa Crew” for the past year has been Branch Librarian Evelyn Rogers, Library Assistant Katrina Kading, Clerk Mike Payne, Clerk Tina Quan, and Page Courtney Eldridge.

Facility Maintenance

A Current Project

At 93 years old, the Balboa Branch is the oldest operating City building in Newport Beach. Currently the facility is scheduled to be replaced with a new branch library, at its present location, in 2025.

Collection Maintenance

Balboa’s collection consists of 27,892 items. Staff continues to weed and update the branch’s various collections, offering relevant materials while cleaning up the space and providing better ease of access.

Popular Collections

New print books, Lucky Day, travel guides, and cookbooks all continue to be popular. Staff has noticed a decrease in DVD and Blu-ray movies checking out over the past couple years. Children’s materials circulate very well.

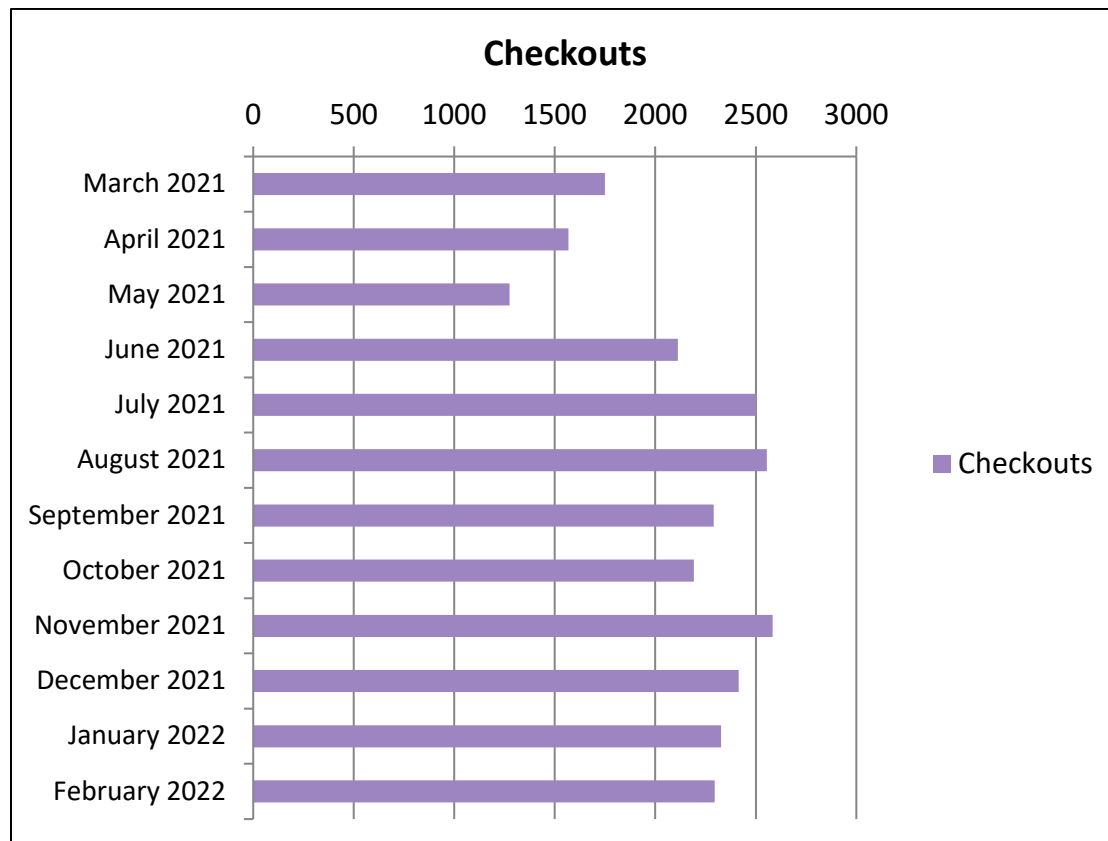
Public Service

Usual services were interrupted by the pandemic and issues that came with it. The branch was closed to the public for much of the last two years while still offering curbside pick-up service, telephone reference, and children’s grab-and-go crafts.

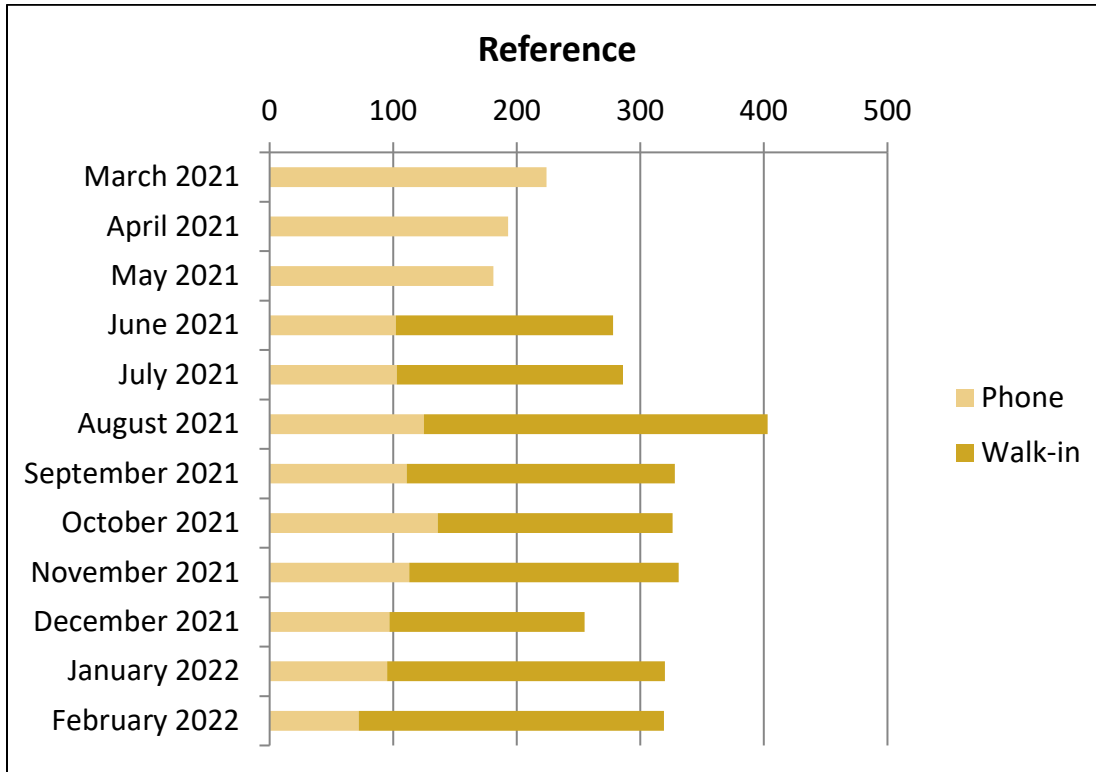
Circulation and Reference Services

Balboa’s service population is 11,621 (the area of Newport Beach City Council District 1, which includes the Balboa Peninsula and Lido Isle). That number is usually much higher during summer with tourists and visitors who rent houses on the peninsula, many of whom have NBPL out-of-state library cards that they renew each summer.

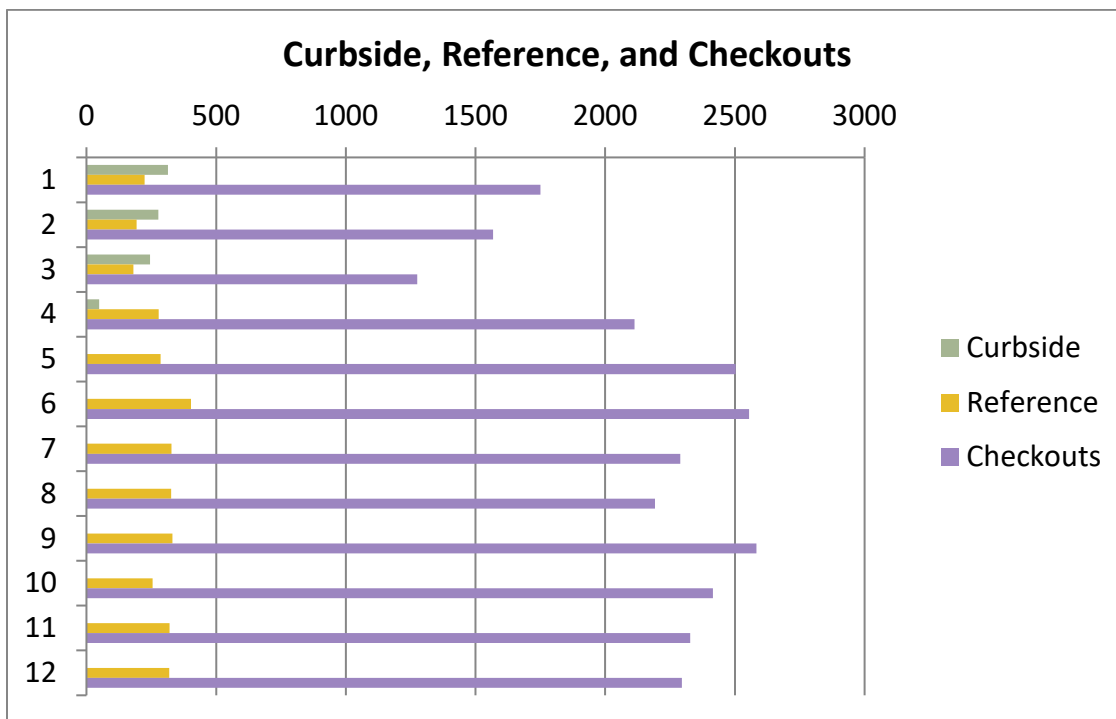
25,868 Balboa Branch items checked out in the period from March 2021 to February 2022.



For the same time period the branch saw a total of 3,444 walk-in and telephone reference questions:



Reference numbers were affected by the closure of the branch due to the pandemic. For four months in this time period, the branch was closed to the public while offering curbside pick-up service and telephone reference. 885 curbside pick-ups were completed. Curbside, reference, and circulation together:



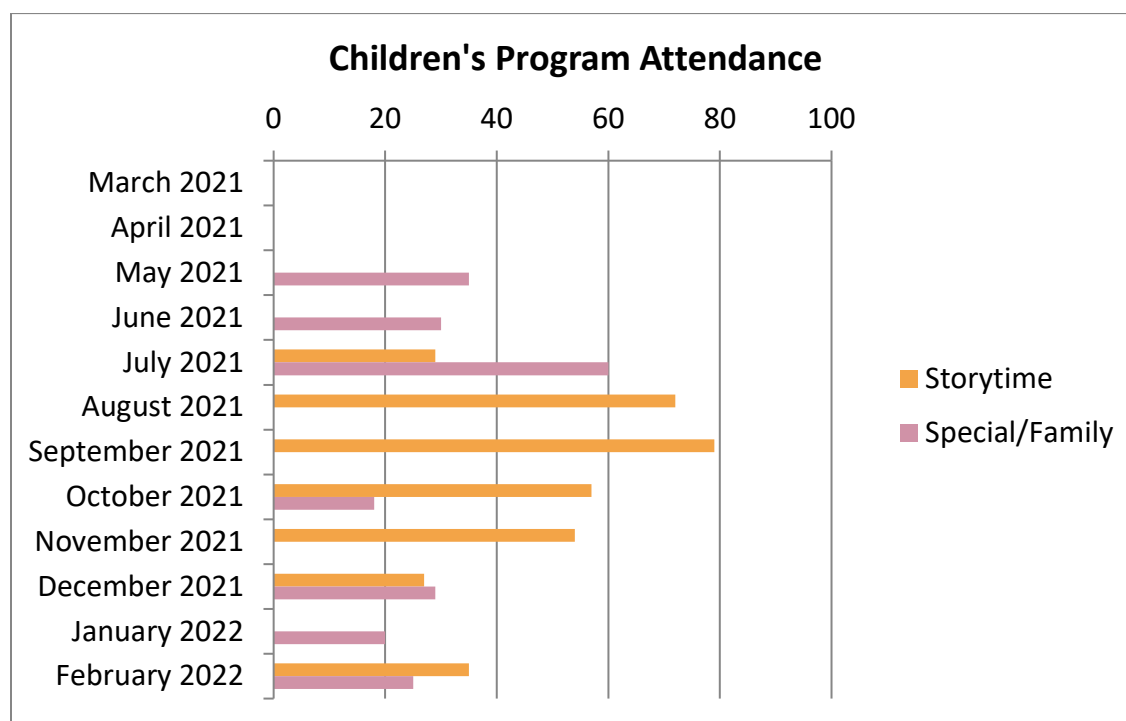
Children's Services and Program Attendance

The fluctuating numbers here reflect waves of COVID and programming restrictions. The Balboa Branch typically presents two children's storytimes per week, Preschool Storytime and Books & Babies. Special programs involving crafts are also offered for children. In the period from March 2021 to February 2022, the branch saw 353 storytime attendees and 217 special program attendees.

Storytime numbers are lower than they were pre-pandemic but are growing steadily. Staff is beginning to see a regular group of storytime attendees again.

Special programs consisted of crafts done either in-person or picked up during this time. Some of the children's activities such as video storytimes and Beanstack reading challenges are not reflected in the branch statistics, although branch staff and regular patrons did participate in them.

Children's Storytimes and Special Programs:



Summer Reading

The branch reopened to the public in June 2021. Although there were no performers for summer reading, the reading program itself and the craft bags were popular. All 90 of the craft bags were picked up, along with 61 welcome bags and 29 prize books.

Summary Comments

With the word out about the possibility of a new branch facility, many patrons are asking about it, and many surveys have been turned in. From staff's interactions it seems most people are favorable toward a new building.

NOTICING:

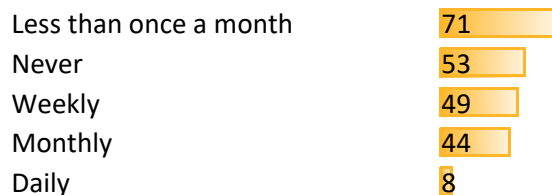
This agenda item has been noticed according to the Brown Act (72 hours in advance of the meeting at which the Board of Library Trustees considers the item).

BALBOA BRANCH REPLACEMENT SURVEY RESULTS - MULTIPLE CHOICE

1. Do you have a library card?



2. On average, how often do you visit the Balboa Branch Library?

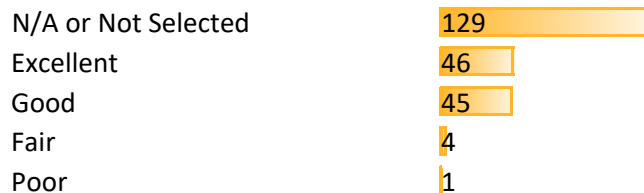


3. How would you rate each of the following library services at the Balboa Branch?

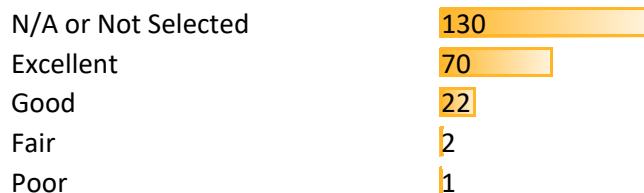
Collection (books, DVDs, music, newspapers, etc.)



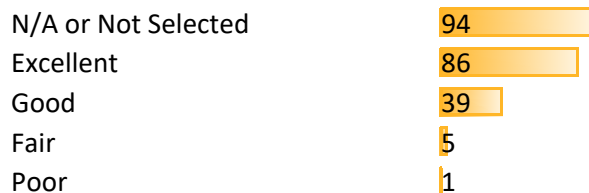
Programs (classes, storytimes, etc.)



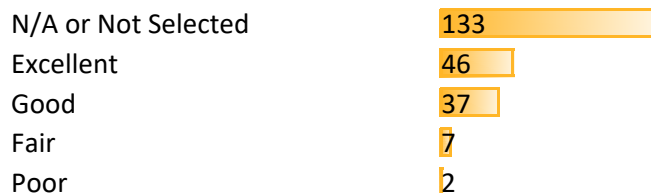
ILL (Inter-library loan)



Library Policies



Computers and Printers



Internet Access

N/A or Not Selected	115
Excellent	59
Good	46
Fair	3
Poor	2

Facilities

N/A or Not Selected	87
Excellent	73
Good	46
Fair	17
Poor	2

Hours of Operation

N/A or Not Selected	78
Good	69
Excellent	57
Fair	20
Poor	1

Overall, how would you rate the library?

Excellent	100
N/A or Not Selected	68
Good	50
Fair	6
Poor	1

4. How important is each of the following library services to you?

Borrowing materials (books, DVDs, music, etc.)

Very Important	161
Not Selected	35
Important	22
Somewhat Important	6
Not Important	1

Reference (research assistance from librarians)

Very Important	60
N/A or Not Selected	60
Important	52
Somewhat Important	33
Not Important	20

Programs (classes, storytimes, etc.)

N/A or Not Selected	75
Very Important	52
Somewhat Important	44
Important	32
Not Important	22

Computers and printers

N/A or Not Selected	72
Very Important	53
Somewhat Important	35
Important	33
Not Important	32

Help using computers and printers

N/A or Not Selected	112
Very Important	37
Important	31
Somewhat Important	25
Not Important	20

Study rooms/reading areas

Very Important	61
Important	47
Not Important	47
N/A or Not Selected	43
Somewhat Important	27

Internet Access

Very Important	93
N/A or Not Selected	69
Important	30
Not Important	17
Somewhat Important	16

ILL (Inter-library loan)

N/A or Not Selected	80
Very Important	77
Important	29
Somewhat Important	23
Not Important	16

Online services (website, catalog, research databases, etc.)

Very Important	106
Important	37
Not Important	37
N/A or Not Selected	32
Somewhat Important	13

Photocopier

N/A or Not Selected	71
Very Important	45
Important	37
Not Important	37
Somewhat Important	35

Newspaper and magazines

N/A or Not Selected	64
Very Important	49
Important	47
Somewhat Important	40
Not Important	25

Overall, how important is the library to you and your family?

Very Important	144
N/A or Not Selected	35
Important	33
Somewhat Important	11
Not Important	2

BALBOA BRANCH REPLACEMENT SURVEY RESULTS - COMMENTS

What do you value most about the Balboa Branch Library?

Convenient location and good resources..

How could the Balboa Branch Library or its services be improved?

open less daytime hours and have more evening hours.

How does the Balboa Branch Library benefit you or the community?

Resounew branch?rce for residents.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

new branch? more parking for cardholders.

What do you value most about the Balboa Branch Library?

dont need another branch update.....can use central library

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

a place to share with grandchildren

How could the Balboa Branch Library or its services be improved?

more events like puppet shows and lectures

How does the Balboa Branch Library benefit you or the community?

love the exhibit area to recall the good old days...love the childrens (events pre covid) a wholesome outing for families that makes books a treat

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Everything

How could the Balboa Branch Library or its services be improved?

Update

How does the Balboa Branch Library benefit you or the community?

N/a

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

N/a

What do you value most about the Balboa Branch Library?

Everything

How could the Balboa Branch Library or its services be improved?

Update

How does the Balboa Branch Library benefit you or the community?

N/a

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

N/a

What do you value most about the Balboa Branch Library?

Everything

How could the Balboa Branch Library or its services be improved?

Update

How does the Balboa Branch Library benefit you or the community?

N/a

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

N/a

What do you value most about the Balboa Branch Library?

Easy pick up and drop off of books

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Love that we have our own neighborhood branch - so easy to access and use.

We really appreciate it being here!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Wonderful collection of resources and wonderful employees and volunteers to assist us.

How could the Balboa Branch Library or its services be improved?

No ideas

How does the Balboa Branch Library benefit you or the community?

A fantastic resource

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

None

What do you value most about the Balboa Branch Library?

I have never been to the Balboa Branch. I love our libraries. I use Mariners and Avocado branches. So grateful for them, so appreciative, gleeful as I walk in.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Good selections friendly, knowledgeable staff.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Hi - I live on Balboa Island and am not sure that I should have received this survey. I don't visit this branch because it is easier for me to get to the main branch on Avocado.

What do you value most about the Balboa Branch Library?

I haven't been there but I'm sure it's great! :-) I like to rent DVD's sometimes.

How could the Balboa Branch Library or its services be improved?

I don't know this location.

How does the Balboa Branch Library benefit you or the community?

Libraries are great! All the usual reasons listed in the survey.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Put an ATM in library. Put some vending machine or mini restaurant.

What do you value most about the Balboa Branch Library?

The friendly and professional staff and the easy access. A true 'neighborhood' gem!

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

I love the Balboa Branch Library. I go the Mariners Library and Newport Beach Library almost daily. I go to those libraries because they are closer to where I live.

How could the Balboa Branch Library or its services be improved?

It is a great library.

How does the Balboa Branch Library benefit you or the community?

I go to the library every time I am on the Peninsula. I can't imagine going to the

P

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I wish all of the libraries were open at night and on Sundays.

What do you value most about the Balboa Branch Library?

I love the Balboa Branch Library. I go the Mariners Library and Newport Beach Library almost daily. I go to those libraries because they are closer to where I live.

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Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I wish all of the libraries were open at night and on Sundays.

What do you value most about the Balboa Branch Library?

Convenient Accessible

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Great for the school The only option for sharing. I can't go to other branches

Continuing the legacy of our library system

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

internet use studys self improvment BENJAMIN CALDERON

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

STUDY HABBIT IMPROVE

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

SELF LIBERTY IMPROTENT RESPECT OF MY FREEDOM OF RIGHT CIVIL

RIGHTS BENJAMIN CALDERON

What do you value most about the Balboa Branch Library?

Great to have this branch!

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Small but nice. Sort of like the branch in Corona Del Mar used to be.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

I rarely go there because parking and traffic are challenging. Main library, Mariners, and CdM are all closer and more convenient.

How could the Balboa Branch Library or its services be improved?

Better parking...

How does the Balboa Branch Library benefit you or the community?

It's the only nearby library for that part of Newport.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

No thanks

What do you value most about the Balboa Branch Library?

It's location!! Makes it SO handy! SO easy to stay active during the summer months bc we can pop-in otw to/from the beach, JG, or/and running out for food.

How could the Balboa Branch Library or its services be improved?

I think it's fine as it is; I'm just worried you'll close it so I don't dare ask for stuff.

How does the Balboa Branch Library benefit you or the community?

It's a library, I mean... we LOVE the library.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Again, I clicked-in worried you're going to close that branch.

What do you value most about the Balboa Branch Library?

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

You are very organized and you have new materials

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Library resources in my neighborhood.

How could the Balboa Branch Library or its services be improved?

Quicker transfer of materials from main branch. Sometimes takes a few days.

Have a book review monthly; perhaps a reading group.

How does the Balboa Branch Library benefit you or the community?

The Peninsula is quite removed from the mainland. It is several miles to another library, so for us it is really important to have a convenient library. It also provides a central community place.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

See above about discussion groups.

What do you value most about the Balboa Branch Library?

Location

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Books

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Books location

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Books

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Books location

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Books

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Access and convenience are great and the help I have received is huge.

How could the Balboa Branch Library or its services be improved?

I can't think of an improvement.

How does the Balboa Branch Library benefit you or the community?

Graat for kids and adults.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Have always appreciated the services And Access Provided.

What do you value most about the Balboa Branch Library?

Access and convenience are great and the help I have received is huge.

How could the Balboa Branch Library or its services be improved?

I can't think of an improvement.

How does the Balboa Branch Library benefit you or the community?

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How could the Balboa Branch Library or its services be improved?

I can't think of an improvement.

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I can't think of an improvement.

How does the Balboa Branch Library benefit you or the community?

Graat for kids and adults.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Have always appreciated the services And Access Provided.

What do you value most about the Balboa Branch Library?

We loved story time and the arts and crafts always available to the kids. We also love the children selection.

How could the Balboa Branch Library or its services be improved?

More comfortable places to read or look study. Rotate books out more with newer titles in main library.

How does the Balboa Branch Library benefit you or the community?

Ease and closeness to home.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Nope

What do you value most about the Balboa Branch Library?

Location and access, wealth of materials

How could the Balboa Branch Library or its services be improved?

New facility will be wonderful

How does the Balboa Branch Library benefit you or the community?

Libraries are so important to a community of all ages. Reading and literacy!!

Access and programs!! Ease of use

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

It's location and facility

How could the Balboa Branch Library or its services be improved?

Just some modernization

How does the Balboa Branch Library benefit you or the community?

It's a very good resource for the community

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

No

What do you value most about the Balboa Branch Library?

Location and kindness and professionalism of staff.

How could the Balboa Branch Library or its services be improved?

Have larger study areas.

How does the Balboa Branch Library benefit you or the community?

It is great to have it close to the beach down on the peninsula.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Longer hours open.

What do you value most about the Balboa Branch Library?

The history, location and it's charm.

How could the Balboa Branch Library or its services be improved?

unsure

How does the Balboa Branch Library benefit you or the community?

It's one of the few remaining bastions of coolness in Newport

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

No

What do you value most about the Balboa Branch Library?

Location.

How could the Balboa Branch Library or its services be improved?

None.

How does the Balboa Branch Library benefit you or the community?

Much.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

None.

What do you value most about the Balboa Branch Library?

The ease of reserving books online and having them held for me. The ease of online renewal is terrific too. When the Witte lecture series is announced i am motivated to seek the author's books or tead more about them on line in anticipation of hearing them speak. Im grateful the foundation gives us a way to participate and enjoy reading the Bookmark.

How could the Balboa Branch Library or its services be improved?

I'd love to see a foreign language selección of books!

How does the Balboa Branch Library benefit you or the community?

It keeps me sane! I love reading reviews in the NY Times, The Economist or the New Yorker and know Ill be able to reserve them.. The energy and ideas shared at Library Live is invigorating and accessible! Our literacy program is stellar and is a true gift to the community.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

More individual assistance using some of the amazing media resources de have. Small group lessons for maximinzing use of cellular phone and pads.

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Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

More individual assistance using some of the amazing media resources de have. Small group lessons for maximinzing use of cellular phone and pads.

What do you value most about the Balboa Branch Library?

It's very existence.

How could the Balboa Branch Library or its services be improved?

?

How does the Balboa Branch Library benefit you or the community?

Excellent resource.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

No.

What do you value most about the Balboa Branch Library?

I use the Newport Beach library - I don't know the Balboa branch

How could the Balboa Branch Library or its services be improved?

I don't know

How does the Balboa Branch Library benefit you or the community?

I don't know

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

n/a

What do you value most about the Balboa Branch Library?

The location. It serves a part of the community that is somewhat geographically isolated.

How could the Balboa Branch Library or its services be improved?

I think It's great and serves a vital purpose.

How does the Balboa Branch Library benefit you or the community?

Public libraries are the basis to a functional society. It's an educational foundation. There is absolutely no gain in losing this branch, only loss.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I appreciate the selection of books and the convenience of having them delivered from branch to branch.

What do you value most about the Balboa Branch Library?

cleanliness, very quiet, parking,

How could the Balboa Branch Library or its services be improved?

For my needs, perfect,,,,Thank you

How does the Balboa Branch Library benefit you or the community?

Accessibility /Knowledge

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I'm so happy I found your location, Thank you for your service

What do you value most about the Balboa Branch Library?

Haven't been to the Balboa branch yet

How could the Balboa Branch Library or its services be improved?

N/A

How does the Balboa Branch Library benefit you or the community?

It's closer

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Almost all

What do you value most about the Balboa Branch Library?

Haven't been to the Balboa branch yet

How could the Balboa Branch Library or its services be improved?

N/A

How does the Balboa Branch Library benefit you or the community?

It's closer

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Almost all

What do you value most about the Balboa Branch Library?

Location for those living in the Peninsula. Nautical collection. Local / Newport / Rare collection. Its importance to the community (I've been going there my entire life. I still go to Balboa Branch on occasionally, even though I live close by Mariners Branch now.)

How could the Balboa Branch Library or its services be improved?

I can't think of anything. I enjoy the newspapers, periodicals, hours, employees, etc.

How does the Balboa Branch Library benefit you or the community?

As a child living on the Peninsula Point and attending Newport Elementary, the Balboa Branch was extremely important to me and my family. It's an invaluable resource for the community.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Space permitting, a few study / meeting rooms like they have a Central Library would be great.

What do you value most about the Balboa Branch Library?

I used to use the balboa library nearly every day and fought to keep it when they were thinking of moving to marine Park. I still think it's important as a center of community especially for young children. But I stopped going and taking my daughter because it was always full of unhoused seeming people using the computers.

How could the Balboa Branch Library or its services be improved?

I think separate the "library" and events from a computer center. I now

exclusively borrow books online thru overdrive and find that nb library does not offer as much as another library I use thats in Florida (NB has smaller collection, shorter loan times)

How does the Balboa Branch Library benefit you or the community?

I love that balboa branch is "old newport", I know that it probably makes sense to modernize, but I think it represents a small town feel and I feel very nostalgic whenever I visit.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

If you're going to build a big new shiny library please try to maintain the sailing history of the area. I would really like to see an alternative for the current patrons that utilize the computers and internet. I stopped going to the library because they had taken over. I didn't feel comfortable and didn't like running the gauntlet thru the cigarette smoke to get into the library.

What do you value most about the Balboa Branch Library?

Location

How could the Balboa Branch Library or its services be improved?

Continue your service

How does the Balboa Branch Library benefit you or the community?

It educates the public!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Keep up the great staff, keep educating the public.

What do you value most about the Balboa Branch Library?

I love this little library - every Monday after Jr Guards we would stop there on the way home and the kids would load up with a big bag of books for the week, and start reading them on the way home. My kids especially liked it because it was smaller than the main library and they could actually browse the different sections and find new books to try. The main library children's section was so big it was sometimes difficult to navigate. We now live on the Peninsula and it is very convenient to pick up and drop off our materials there.

How could the Balboa Branch Library or its services be improved?

I think it's perfect as it is, just get rid of the homeless people.

How does the Balboa Branch Library benefit you or the community?

see my comments above - this library is definitely part of our community - I am always running into our neighbors there.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

again, get rid of the homeless people.

What do you value most about the Balboa Branch Library?

Ease of access

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Enjoyment of the special programs available in the evening

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Location

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

I only went there to borrow 3D DVDs which they don't have at the other Newport Beach libraries.

How could the Balboa Branch Library or its services be improved?

Add more 3D DVDs.

How does the Balboa Branch Library benefit you or the community?

Any library is vital to its community.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

The intimate setting, the staff, children's programs

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

By providing tangible materials to read, explore, check out, etc.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Nice reading nooks... we've loved our time in the children's section of the library. Thanks

What do you value most about the Balboa Branch Library?

I really enjoy the old building and the section about balboa.

How could the Balboa Branch Library or its services be improved?

It would be neat if you could give this library a facelift to preserve the charm but bring technology up to the decade. Also would be great if hours were later so it is more of a local hangout.

How does the Balboa Branch Library benefit you or the community?

A library is crucial to not filling our neighborhood with idiot children and adults. Always vote yes and fund the library.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Comfortable spots to sit and read.

What do you value most about the Balboa Branch Library?

I like how close it is to my house and that I can bike to it. I don't need to drive to the main branch to pick up/drop off my books.

How could the Balboa Branch Library or its services be improved?

The building is a little run down but I hope they renovate it and keep its charm. I also really wish that they fixed the crosswalk in front of the library (crossing balboa blvd) to have a button you can press with flashing lights. It's dangerous biking across that street because it's hard for the cars to see you with all the plants and other parked cars blocking the start of the cross walk.

How does the Balboa Branch Library benefit you or the community?

I get my books there and run into people I know.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Better crosswalk

What do you value most about the Balboa Branch Library?

I drop off books at the branch. I use the main library for my needs

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

ease of using

How could the Balboa Branch Library or its services be improved?

longer and later hours

How does the Balboa Branch Library benefit you or the community?

access to information

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

mail/courier check-outs to user. At user expense, of course

What do you value most about the Balboa Branch Library?

The intimate setting, the staff, children's programs

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

By providing tangible materials to read, explore, check out, etc.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Nice reading nooks... we've loved our time in the children's section of the library. Thanks

What do you value most about the Balboa Branch Library?

The childrens room

How could the Balboa Branch Library or its services be improved?

I love it as a center of the community.

How does the Balboa Branch Library benefit you or the community?

We love it! It's my kids favorite branch of all!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I especially appreciate the library hold program.

What do you value most about the Balboa Branch Library?

it's a pleasant way to relax after vigorous beach activities.

How could the Balboa Branch Library or its services be improved?

Longer hours! More EBooks!

How does the Balboa Branch Library benefit you or the community?

It is a haven of serenity in an otherwise hectic schedule. Great help from the staff as well.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Just that our family loves the Newport Beach system so much that we come down from Anaheim to enjoy the libraries! The Central branch was open somewhat during the Lock-Down and its catalog (and the library staff) helped us get through a very difficult time. We'll never forget. Thank you!

What do you value most about the Balboa Branch Library?

Help and accessibility

How could the Balboa Branch Library or its services be improved?

longer or later hours

How does the Balboa Branch Library benefit you or the community?

access to information

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Having this resource walking distance from home

How could the Balboa Branch Library or its services be improved?

All over make over

How does the Balboa Branch Library benefit you or the community?

It's always been there and been a great resource to my whole family.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Staff are terrific & friendly. Also it's within walking distance for me which I love!

How could the Balboa Branch Library or its services be improved?

More magazines to take out.

How does the Balboa Branch Library benefit you or the community?

I see older adults using the library all the time. It's a place to get out & read & see neighbors. It's an important part of the peninsula neighborhood.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Maybe timely lectures or even a book club

What do you value most about the Balboa Branch Library?

Books on tape and new releases from my favorite authors

How could the Balboa Branch Library or its services be improved?

expand the used book store

How does the Balboa Branch Library benefit you or the community?

Availability to books on tape, new releases, and the used bookstore

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

no

What do you value most about the Balboa Branch Library?

Isolated on the peninsula, residents probably have the longest commute to the next closest library than any other location. Additionally, Balboa Branch sits in a community of renters who probably need the library services more than most communities in Newport Beach.

How could the Balboa Branch Library or its services be improved?

I am guessing you would have more outreach making residents aware of the programs. The tech is also very dated. The plugs and work stations make it nearly impossible to charge anything while you work.

How does the Balboa Branch Library benefit you or the community?

I read a lot and am a writer. I probably read a book a week from that branch. I write there at least once a week, but I travel to main branch more often because it is more comfortable. On a personal note, I have been checking books out there since Mrs Dugan set them aside for me in 1972.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I'd like to see work spaces like the main branch. I have no idea on the algorithm, but my guess is having actual books in place for most of the patrons is less important with the HOLD availability. Also, the periodical reading area seems dated and not "forward thinking" given that no one reads periodicals.

What do you value most about the Balboa Branch Library?

I do not use and will not use because of location.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Kanopy movies.

How could the Balboa Branch Library or its services be improved?

Can't imagine.

How does the Balboa Branch Library benefit you or the community?

Provides entertainment.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

No.

What do you value most about the Balboa Branch Library?

I am a lifelong resident of NB, having moved here in 1959. As a boy growing up, the Balboa Library was very important to me, because it was local and I could ride my bike to it. While I do not go there now, I may in the future. All libraries, including Balboa, are essential community resources.

How could the Balboa Branch Library or its services be improved?

I am not sure. I'll need to check it out!

How does the Balboa Branch Library benefit you or the community?

I think I answered this question above.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I am not sure. The list presented above was comprehensive. I imagine younger residents could give a more creative answer.

What do you value most about the Balboa Branch Library?

N/A

How could the Balboa Branch Library or its services be improved?

See above

How does the Balboa Branch Library benefit you or the community?

Don't know.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Location - it's close to where I live so it's very convenient.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

I use it to stay on top of current events, financial news through the newspapers and the magazines; I also check out books. They have special educational and social events there but I haven't participated.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

As a senior with a limited budget, it really helps me stay involved with learning and current events. Thank you!

What do you value most about the Balboa Branch Library?

I haven't used Balboa Library since I graduated from NHUHS in 1957. I currently use the main branch on Avocado.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Location

How could the Balboa Branch Library or its services be improved?

More ebooks

How does the Balboa Branch Library benefit you or the community?

Helps kid find books to read

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

I love our Library Systems here in Newport Beach. I do not use the Balboa Branch, so can't answer these questions. I hope it remains open for patrons on that side of town.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Tranquility

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

The unique history - the oldest library building in Newport Beach!

How could the Balboa Branch Library or its services be improved?

A new building that fits with the community and honors the history of the library.

How does the Balboa Branch Library benefit you or the community?

A place to go for Story time for children, a place to study, to check out books, and find help from the friendly librarians.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Location - I love having a library on the Peninsula.

How could the Balboa Branch Library or its services be improved?

Newport is our second home. I think the library is amazing and appreciative that it is still open and used.

How does the Balboa Branch Library benefit you or the community?

I use the library for internet and computer use if necessary. There is something very comforting having the library on the corner for decades! Can't wait to take my grandchildren!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

I've never been to Balboa Branch Library.

How could the Balboa Branch Library or its services be improved?

I've never been to Balboa Branch Library.

How does the Balboa Branch Library benefit you or the community?

I've never been to Balboa Branch Library.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

The location of this Branch is vital to older adults.

How could the Balboa Branch Library or its services be improved?

Continue to provide the existing excellent service.

How does the Balboa Branch Library benefit you or the community?

Libraries remain a presence of our commitment to life-long learning.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

None.

What do you value most about the Balboa Branch Library?

The acces to computers, printers, internet. It's been here since I was a kid and think it's a valuable place for kids, adults and families.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

I use it when I need to use a computer, printer, etc. I don't have one at my home.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

It should be closed and the land sold.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

All needed services are better provided at the central library so close the Balboa branch and use the money to pay off other city obligations.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Ive never bern

How could the Balboa Branch Library or its services be improved?

Not sure

How does the Balboa Branch Library benefit you or the community?

its a library!! thats a ton

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

no

What do you value most about the Balboa Branch Library?

location

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

important to have a neighborhood library

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Convenient place for me to walk to and check out books

How could the Balboa Branch Library or its services be improved?

N/A - maybe more new titles?

How does the Balboa Branch Library benefit you or the community?

See above answer

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

N/A

What do you value most about the Balboa Branch Library?

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

parking lot where my car will not be "dirtied"

What do you value most about the Balboa Branch Library?

picking up holds, using the space during the day with internet access, Highly Valuable!!! Love this branch :)

How could the Balboa Branch Library or its services be improved?

NA

How does the Balboa Branch Library benefit you or the community?

space to work quietly with internet access and picking up books on hold for me, love this branch, local and friendly!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

na

What do you value most about the Balboa Branch Library?

Ease of access and excellence of staff.

How could the Balboa Branch Library or its services be improved?

Restore the pre-Reagan-era hours - open 'til 9 PM.

How does the Balboa Branch Library benefit you or the community?

It's an irreplaceable resource.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

More one-day DVD rentals.

What do you value most about the Balboa Branch Library?

Location

How could the Balboa Branch Library or its services be improved?

A Basic Coffee Shop would be great.

How does the Balboa Branch Library benefit you or the community?

Learning more about my Neiborhood.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Live music.

What do you value most about the Balboa Branch Library?

The fact that it is there! I love that there is a branch on Balboa right next to the beach! When kids were little, it was a nice addition to the beach trip, or the beach was nice addition to a library program.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

It is nice to have something FREE on Balboa island that we can go to and hang out for a little bit. To be honest, sometimes we just need to cool off, use the restroom and get a drink of water. When we visit the library, kids always find something interesting even if they did not think about it at first.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Newport Beach libraries are excellent! We are very grateful to be able to use

them even though we do not live in the city of Newport Beach. Please keep up what you already have!

What do you value most about the Balboa Branch Library?

It's proximity to my home.

How could the Balboa Branch Library or its services be improved?

It needs more resources.

How does the Balboa Branch Library benefit you or the community?

In the way every library does, by promoting literacy and improving community.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Very nice staff.

How could the Balboa Branch Library or its services be improved?

It needs a new building and new location. It needs to be more involved in the community. It should have been located at Marina Park.

How does the Balboa Branch Library benefit you or the community?

It's important to have libraries, but this one in its current state and location is not value for our money.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I don't think there's enough publicity about what goes on at the library at either Balboa or CDM.

What do you value most about the Balboa Branch Library?

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

It is a resource that allows residents of the peninsula to have the benefits of library services close to home.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Since I have not spent time in the library and do not know how it is used I can not comment on this.

What do you value most about the Balboa Branch Library?

We love the charm and neighborhood attraction of the Balboa Branch. Staff is helpful, welcoming, and friendly.

How could the Balboa Branch Library or its services be improved?

Electrical outlets are a challenge at this Branch. Bird droppings make parking in the lot behind the Branch an unwelcoming experience.

How does the Balboa Branch Library benefit you or the community?

Convenience, convenience, convenience. It's Old Newport, it's warm, it's neighborhood.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

We look forward to the replacement of the facility but maintaining the charm, peninsula history, and friendliness of the Branch. Thank you.

What do you value most about the Balboa Branch Library?

I live in the neighborhood and walk there at least once a week. It is very important to me. I frequently see young families utilizing the library as well.

How could the Balboa Branch Library or its services be improved?

It doesn't need improvement.

How does the Balboa Branch Library benefit you or the community?

Young and old frequent this library. It is important to the community. It is unique and an important part of the Balboa Peninsula's heritage.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I know there has been a decrease in people visiting the library but it got a huge hit from Covid. Many of the people that utilized the library were senior citizens that live in the neighborhood. Give them and young children a chance to come back!

What do you value most about the Balboa Branch Library?

location. It's the only nearby library and the peninsula is a hassle to commute, especially for children and summer visitors.

How could the Balboa Branch Library or its services be improved?

lend a wider variety of things. how about sewing machines, sturdy beach toys, boogie boards? 3D printer, craft space, tools. bicycles and skateboards, helmets. board games. Extend the hours to provide a place for bus commuters (who have less money to spend and more need).

How does the Balboa Branch Library benefit you or the community?

it brings services and provides a place to use them

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

services to the community strengthen the community and make it safer, happier, more prosperous for all.

What do you value most about the Balboa Branch Library?

The staff.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Never used

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Never used

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

I like that the Balboa Branch Library has a fine selection of all different kinds of books for adults, teens and children, as well as DVDs and blu rays.

How could the Balboa Branch Library or its services be improved?

I think the physical building of the Balboa Branch Library could be improved. Would it be possible to raze it and build an entirely new facility for the library and fire department like they did at the CDM Branch Library? That would be lovely.

How does the Balboa Branch Library benefit you or the community?

The Balboa Branch Library benefits the community tremendously by offering a great collection of books, magazines, newspapers, CDs, DVDs and blu rays. Many people in the community appreciate the availability of computer and internet access, as well as printing there. The bathrooms also benefit the community.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Rumor has it that the Balboa Branch Library building has a mold or mildew issue. Is that true? If so, is there a health concern issue with the community? Thank you!

What do you value most about the Balboa Branch Library?

the historic building & having a library in the area should I need it.

How could the Balboa Branch Library or its services be improved?

upgrade the furniture, renovate building.

How does the Balboa Branch Library benefit you or the community?

History. Please keep the nautical collection

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?
If you do close it, please bring their collection to Central or other branches.

What do you value most about the Balboa Branch Library?

I appreciate the strong selection of children's books and the kind staff.

How could the Balboa Branch Library or its services be improved?

The children's storytime event could be a bit more interactive and fun.

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Thank you for all the hard work!

What do you value most about the Balboa Branch Library?

The staff is great. Love being able to find books on the library website and have them sent to the Balboa Branch for easy pickup and returns.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

How could the Balboa Branch Library or its services be improved?

Better kids area

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Maps checkout (lonely planet laminated maps), checkout activity packets for kids, museum passes!!!!

What do you value most about the Balboa Branch Library?

My family homeschools. The Balboa Branch's convenient location and it's collections are vital to us. Additionally, the community that the branch creates is unlike anything else. The staff has been the same staff since I was a child- we all feel so comfortable there! The Balboa Branch is a vital community connection and a beloved source of knowledge for all of us.

How could the Balboa Branch Library or its services be improved?

More family and children's programming. Would love it if the Balboa Branch received as even a fraction of the new children's books as Mariner's and CDM.

How does the Balboa Branch Library benefit you or the community?

Growing up on the Peninsula, this Branch has always been a sanctuary. As a child, the reference librarian was so influential in my life that I pursued library sciences in college! My children are now having the same beloved experiences.

We rely on the Balboa Branch for community and education. Being able to consistently depend on such a vital institution in a city that is ALWAYS changing is one of the most important benefits of the Balboa Branch!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

When Covid dies down, we would absolutely love to see more children's programming at the library. Lego clubs (any kind of kids clubs!), PJ story time, maker-spaces, etc. Historically, children's programming has always been hard at this Branch- I get it. But, I feel a renewed push may bring more families in since Covid has jumbled so many people's lives. We adore this Branch and want to see it shine!

What do you value most about the Balboa Branch Library?

Its proximity to the neighborhood with all of its many resources. We completely rely on the Balboa Branch for our book reading. For as much as we try to get information from Google, there is no replacement for the reference books at this library.

How could the Balboa Branch Library or its services be improved?

I wouldn't change a thing. They are a huge benefit to our household.

How does the Balboa Branch Library benefit you or the community?

It provides invaluable books, movies, resources, and all forms of reading materials without our having to get in our car. It also provides a peaceful and quiet spot for reading and research since Island Avenue is always noisy and chaotic with all the construction going on related to Bay Island.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Please please please do not close the Balboa Branch library! Its presence was one of the compelling reasons we bought our house here.

What do you value most about the Balboa Branch Library?

Pleasant, helpful, events, community services.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Programs of interest, used books, books on loan and a peaceful place to read.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

I use the online services and order DVDs I would like to see more online services at all Newport Beach libraries

How could the Balboa Branch Library or its services be improved?

to have parenting classes for single parent with kids and couples that are divorce learning to co parenting.

How does the Balboa Branch Library benefit you or the community?

It brings the community together in safe and positive learning environment.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

More online services that is the area it lacks the most and also parenting classes. There should also be family night it would be great way for kids and parents to meet each other. What about movie night? Or art class night? Music and movement night something that would be fun for everybody.

What do you value most about the Balboa Branch Library?

Its small

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Available for locals.

How could the Balboa Branch Library or its services be improved?

Always the parking.

How does the Balboa Branch Library benefit you or the community?

Easy access and great for our kids.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

I love to read and walk to the library for my books. It is in a great location. Easy to get books transferred to the balboa branch too.

How could the Balboa Branch Library or its services be improved?

I have no complaints or thoughts for improvement.

How does the Balboa Branch Library benefit you or the community?

It allows great access to books and DVDs and I can walk to the library. Familiar faces greet me. I'm at the library at least once a week.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I hope there is no reason that the library is torn down. We (the community) need it and enjoy the resources it offers.

What do you value most about the Balboa Branch Library?

Convenience

How could the Balboa Branch Library or its services be improved?

Everything is good

How does the Balboa Branch Library benefit you or the community?

Very convenient for everyone on the peninsula

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Leave everything as is !!

What do you value most about the Balboa Branch Library?

The librarians and the old building. Please do not remodel or modernize the library. It is such a nice relaxing place to visit.

How could the Balboa Branch Library or its services be improved?

It's just about perfect the way that it is.

How does the Balboa Branch Library benefit you or the community?

It's a fantastic, relaxing place to spend some time.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

None that I can think of. It's the best library in Newport Beach.

What do you value most about the Balboa Branch Library?

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None that I can think of. It's the best library in Newport Beach.

What do you value most about the Balboa Branch Library?

Do not use due to location

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Larger selection of books

What do you value most about the Balboa Branch Library?

Do not use due to location

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Larger selection of books

What do you value most about the Balboa Branch Library?

I live a half block away from the library and love the convenience. I often borrow books and DVDs, use the photocopier, and sometimes read the newspapers and magazines.

How could the Balboa Branch Library or its services be improved?

The Balboa library serves me well. The staff is wonderful.

How does the Balboa Branch Library benefit you or the community?

The I library is very important to the Balboa Peninsula community because we are so far away from other branches. It becomes even more important during times of heavy traffic, especially during the summer and holidays.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

The library, just as it is, serves me perfectly. I don't think we need a new library and, considering how long it took to rebuild the CdM library, why bother. Maybe the Fire station needs upgrading so go ahead and do that. But, if you consider taking our library away, we could use a Senior Center and Gym on the Peninsula.. My husband and I drive three days a week to Oasis in CdM.

What do you value most about the Balboa Branch Library?

It was a space I could go to after school and during the summer to read and do my homework. I credit the amazing librarians and the neat kids programs as key reasons for my lifelong love of reading. It is one of the few remaining public indoor spaces you can go to without an expectation on payment.

How could the Balboa Branch Library or its services be improved?

More advertisement on its connections to community services. More reference staff and librarians around. More programming for young adults.

How does the Balboa Branch Library benefit you or the community?

Reasons mentioned in first answer.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Easy access to computers and very nice assistances with the librarians

How could the Balboa Branch Library or its services be improved?

I do not know

How does the Balboa Branch Library benefit you or the community?

Great cultural aspect with local interests and cataloging

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

no

What do you value most about the Balboa Branch Library?

Accessibility and breadth of services

How could the Balboa Branch Library or its services be improved?

I am good with existing services

How does the Balboa Branch Library benefit you or the community?

Expands opportunities for the whole community

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

No

What do you value most about the Balboa Branch Library?

Accessibility and breadth of services

How could the Balboa Branch Library or its services be improved?

I am good with existing services

How does the Balboa Branch Library benefit you or the community?

Expands opportunities for the whole community

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

No

What do you value most about the Balboa Branch Library?

The sense of community and the ability to borrow all kinds of materials. The librarians are kind and always willing to help.

How could the Balboa Branch Library or its services be improved?

More hours

How does the Balboa Branch Library benefit you or the community?

Convenient, gathering place, children's programs. It is part of what makes the mid-peninsula area such a nice place to live.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

We don't need a new branch; the existing library is fine and perfectly serviceable for the neighborhood.

What do you value most about the Balboa Branch Library?

Convenience and fabulous personnel

How could the Balboa Branch Library or its services be improved?

Just keep it open!

How does the Balboa Branch Library benefit you or the community?

It's the only library on the west side of Newport!!!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Convenience and fabulous personnel

How could the Balboa Branch Library or its services be improved?

Just keep it open!

How does the Balboa Branch Library benefit you or the community?

It's the only library on the west side of Newport!!!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

It's near my home, and the staff is wonderfully helpful. Love the matti time section, so unusual to find good boOks about Newport history and the maritime world

How could the Balboa Branch Library or its services be improved?

More parking,

How does the Balboa Branch Library benefit you or the community?

Near So much of population of the peninsula. Walkable from Most of the peninsula. Like a local town treasure without the glitz, just like the neighborhood So easy to get to. I always find what I'm looking for, Or it's delivered within a day or two

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Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

It is where I get my reading material. There is no other library close to the peninsula. There staff is very helpful and friendly.

How could the Balboa Branch Library or its services be improved?

I like it just the way it is.

How does the Balboa Branch Library benefit you or the community?

The same way all libraries do It is close to the elementary school, I see tutoring there It is a place to read the daily newspapers

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Maybe a book club

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Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Maybe a book club

What do you value most about the Balboa Branch Library?

Small local friendly good place to intro my kids to the fun of books!

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Free service has community outreach

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

If they don't have the book I want they get it pretty quickly from a near by library

How could the Balboa Branch Library or its services be improved?

I think it's amazing. It might be fun to have an event every month- like an author could come in. Or an artist to demonstration.

How does the Balboa Branch Library benefit you or the community?

I have a small house and I like that I can borrow books and then return them. I don't like ebooks as much. I like that there is a copier also.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

When I was young my library had puppet shows and skits that older children would put on for the younger kids. Also it would be fun to have arts and crafts

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What do you value most about the Balboa Branch Library?

it is close to the neighborhood so can walk toniy

How could the Balboa Branch Library or its services be improved?

community rooms that we neighbors could use to hold meetings

How does the Balboa Branch Library benefit you or the community?

can get books and dvds easily. when need photo copies it is there and computer /internet very important. can go there quickly if need to research somethkng!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?
a community room neighbors can reserve!

What do you value most about the Balboa Branch Library?

Location... convenience for all on peninsula

How could the Balboa Branch Library or its services be improved?

Doing a fine job now

How does the Balboa Branch Library benefit you or the community?

Gives us BOOKS... resources and information plus entertainment! Free!!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

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Location... convenience for all on peninsula

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Doing a fine job now

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Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

The quiet and simplified approach- the way libraries are in small towns. It has charm with a beautiful tree nearby and of course the ocean. It is unique and special.

How could the Balboa Branch Library or its services be improved?

Hard but- not having a loud homeless man on the bench in front of the library or camping out inside it. Also numerous wild beachgoers nearby make parking difficult at times.

How does the Balboa Branch Library benefit you or the community?

It is a unique historical place where someone can research and feel connected to the past in a meaningful way. Strong cities preserve their old buildings out of pride for their community.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Preserve the historical aspects. Keep the fabulous tree.

What do you value most about the Balboa Branch Library?

Location... convenience for all on peninsula

How could the Balboa Branch Library or its services be improved?

Doing a fine job now

How does the Balboa Branch Library benefit you or the community?

Gives us BOOKS... resources and information plus entertainment! Free!!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

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Doing a fine job now

How does the Balboa Branch Library benefit you or the community?

Gives us BOOKS... resources and information plus entertainment! Free!!

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

I value the location and the selection of materials and the employees who are personable and knowledgeable.

How could the Balboa Branch Library or its services be improved?

The Balboa Branch Library is perfect just the way it is. I am not just saying this, either.

How does the Balboa Branch Library benefit you or the community?

The location benefits me AND my community by the sheer fact of it's location and ease of checking out books.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I can't think of any other services because it's perfect the way it is. Our library is a wonderful, friendly library. Please do NOT mess with it.

What do you value most about the Balboa Branch Library?

I like to be able to walk to the library and sit and read the periodicals. I also like to go pickup movies occasionally.

How could the Balboa Branch Library or its services be improved?

I think it is perfect as is!

How does the Balboa Branch Library benefit you or the community?

Gives me a place of peace and quiet to go and read and learn

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Do not want to see a new branch. It just does not make sense.

What do you value most about the Balboa Branch Library?

location

How could the Balboa Branch Library or its services be improved?

?

How does the Balboa Branch Library benefit you or the community?

love the historical room

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

My family uses it all the time, movies, books, printing stuff etc etc.

How could the Balboa Branch Library or its services be improved?

Don't touch it, it's great the way it is.

How does the Balboa Branch Library benefit you or the community?

It's means a great deal to my family having a local library we can walk to.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Please leave it the way it is, we love it and everyone who works there!!

What do you value most about the Balboa Branch Library?

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How does the Balboa Branch Library benefit you or the community?

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Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Please leave it the way it is, we love it and everyone who works there!!

What do you value most about the Balboa Branch Library?

Its proximity to my home

How could the Balboa Branch Library or its services be improved?

Stay open later till 930pm

How does the Balboa Branch Library benefit you or the community?

It is a meeting place and a great space to learn

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

The new branch should have lots of restrooms and parking. Also, it should have best ventilation in the world.

What do you value most about the Balboa Branch Library?

My family uses it all the time, movies, books, printing stuff etc etc.

How could the Balboa Branch Library or its services be improved?

Don't touch it, it's great the way it is.

How does the Balboa Branch Library benefit you or the community?

It's means a great deal to my family having a local library we can walk to.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Please leave it the way it is, we love it and everyone who works there!!

What do you value most about the Balboa Branch Library?

The location and the small town feel of it. They have an excellent children's selection! The librarians are kind and helpful.

How could the Balboa Branch Library or its services be improved?

I don't think it needs any current improvements, it's a great resource for a neighborhood!

How does the Balboa Branch Library benefit you or the community?

My son and I love to go there and check out the books and read, and we check out books often and bring them home to read as a family. I also check out books for myself from time to time.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

I'm concerned about the fact that it's saying there will be a new branch. I'm wondering if it will be at the same location, or if it will be moved to somewhere else. We have so few resources on the actual peninsula, that I think it would be a huge loss to the community to lose the library.

What do you value most about the Balboa Branch Library?

This is a VITAL facility for the Peninsula. The distance to the next closet would be difficult for many of our residents!

How could the Balboa Branch Library or its services be improved?

It has worked well why would we require any improvements!

How does the Balboa Branch Library benefit you or the community?

It is EXTREMELY IMPORTANT as a public service locally.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

This subject has been brought up in the past, as a long term resident I would prefer to ask "WHY are you asking this question?"

What do you value most about the Balboa Branch Library?

Special collections (Nautical, local history) ; periodicals and newspapers

How could the Balboa Branch Library or its services be improved?

I like it as it is

How does the Balboa Branch Library benefit you or the community?

enhances sense of history on the peninsula - I'd much prefer maintaining the existing facility to replacing it

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Please don't replace the current building.

What do you value most about the Balboa Branch Library?

I love having a neighborhood library that is so well run, clean & has so many services.

How could the Balboa Branch Library or its services be improved?

Is there space for expanding to a patio setting with a small cafe?

How does the Balboa Branch Library benefit you or the community?

By encouraging engagement in learning, reading & exploring new worlds.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Never been there

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

N/A

How could the Balboa Branch Library or its services be improved?

N/A

How does the Balboa Branch Library benefit you or the community?

N/A

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

N/A

What do you value most about the Balboa Branch Library?

Great selection of books.

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Availability of book group books as well as the selection of books overall.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

The small hometown atmosphere

How could the Balboa Branch Library or its services be improved?

Better books

How does the Balboa Branch Library benefit you or the community?

Great place

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

only library near boat docking

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Customer service

How could the Balboa Branch Library or its services be improved?

Wider range of event topics

How does the Balboa Branch Library benefit you or the community?

Nurtures the mind, provides important access to wide variety of information and learning, offers reading, listening, viewing, learning opportunities for free, helps people of all ages - develops curiosity and exploration in a fun way at an early age, brings community together, and so much more.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

More activities, events, guest speakers.

What do you value most about the Balboa Branch Library?

good location

How could the Balboa Branch Library or its services be improved?

How does the Balboa Branch Library benefit you or the community?

convenient

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

It is a nice quiet place to read or study, but is definitely tired.

How could the Balboa Branch Library or its services be improved?

More community services to serve the peninsula.

How does the Balboa Branch Library benefit you or the community?

It is a lovely quiet branch of the library services, but I believe it could be so much more and is much needed for the peninsula population.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

Glad you are thinking of updating!

What do you value most about the Balboa Branch Library?

The size

How could the Balboa Branch Library or its services be improved?

No suggestion

How does the Balboa Branch Library benefit you or the community?

A community without access to books does not foster exploration and learning

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

No

What do you value most about the Balboa Branch Library?

Great selection of nautical books etc. Excellent neighborhood atmosphere in the library. Great staff

How could the Balboa Branch Library or its services be improved?

To stay open it that is what this survey is about

How does the Balboa Branch Library benefit you or the community?

It's a feel good place

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Convenient location and friendly service

How could the Balboa Branch Library or its services be improved?

More parking

How does the Balboa Branch Library benefit you or the community?

Access to materials

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

What do you value most about the Balboa Branch Library?

Warm, friendly, intimate, and not intimidating. Most importantly, accessible to folks on the peninsula. Walkable - especially for children and non-drivers.

How could the Balboa Branch Library or its services be improved?

Couldn't be!

How does the Balboa Branch Library benefit you or the community?

Walkable, well stocked with books, environmentally friendly, and an affordable resource available to everyone. regardless of age or income.

Are there any services not listed above that you would like to see at the new branch, or any other comments you would like to make?

This question implies that there will still be a library on the peninsula. I hope that's true!!

This question implies that there will still be a library on the peninsula. I hope that's true!!

TO: BOARD OF LIBRARY TRUSTEES

FROM: Library Services Department
Tim Hetherton, Library Services Director
(949) 717-3810, thetherton@newportbeachca.gov

PREPARED BY: Tim Hetherton, Library Services Director

TITLE: COVID-19 Update

DISCUSSION:

COVID-19 restrictions driven by the Omicron variant have been lifted. City libraries resumed regular hours of operation in February, and the Library is hosting in-person meetings, programs, and story times.

Masks are required inside all City facilities only for unvaccinated members of the public. The public is able to self-attest regarding vaccination status. Signage has been posted at City facilities notifying the public of the state mandate.

Library facilities are fully staffed with no special restrictions.

NOTICING:

This agenda item has been noticed according to the Brown Act (72 hours in advance of the meeting at which the Board of Library Trustees considers the item).

Chair Watkins' report: Library Live Committee Notes for Tuesday, March 8, 2022 Meeting, 9:30 AM:

Below is a summary of actions taken at the Tuesday, March 8, 2022 (9:30 AM) meeting of Library Live:

- (1) Library Live has reached our Budget of \$69,000 in receipts for the FY ending June 30, 2022. More revenue will be received as tickets are sold.
- (2) Current 2022 speakers/dates/ticket sales/attendees (for completed programs) are as follows:
 - (i) Walter Stahr, Thursday, February 24, 2022, 150 tickets sold, 110 attendees;
 - (ii) Brit Bennett, Thursday, March 3, 2022, 180 tickets sold, 150 attendees;
 - (iii) Adin Dobkin, Thursday, March 24, 2022, 83 tickets sold; and
 - (iv) Charles Yu, Thursday, April 28, 2022, 55 tickets sold.

Jerry, Kunga, and others will continue to try to generate ticket sales in the near term. We have outreached to a dozen local bicycle stores for the Adin Dobkin presentation. We will prepare digital posters for the presenters. There will be rack cards (as a specific marketing strategy) for the individual authors, and we will send e-blasts to attract attendees.

- (3) The Committee debriefed the presentations of Mr. Walter Stahr and Ms. Brit Bennett and made constructive comments for improvement.
- (4) The Committee has added Adrian Windsor as a Library Live Committee member. Adrian is a longtime supporter and Board Member of the Foundation.
- (5) Kunga and Co-Chair Tammy Tang reviewed possible speakers for the 2023 Library Live Series. Possible speakers include Naomi Hirahara, Lauren Groff, Anthony Doerr, Michelle Zauner, Kevin Boyle, Bill Plaschke, Billy Jean King, and T. Jefferson Parker. Kunga is awaiting responses from several of these potential speakers. Bill Plaschke is apparently excited by the opportunity and did not mention (at least so far) a required speaker fee.
- (6) Watkins reported on Library news including Tim's extended retirement date of Friday, May 20 and the next BLT meeting scheduled at the Balboa Branch for Monday, March 21 at 5:00 PM.
- (7) The meeting concluded at 10:30 AM. The next Library Live Committee meeting will be on Tuesday, April 5 at 9:30 AM via Zoom.

Thank you.

Paul Watkins, BLT Library Live Liaison